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KAYENNE/KARRERA
VIDEO PRODUCTION CENTER

Release Notes Addendum

Software Version 4.1.9

Contacting Grass Valley

International Support Centers	France 24 x 7	+800 8080 2020 or +33 1 48 25 20 20	United States/Canada 24 x 7	+1 800 547 8949 or +1 530 478 4148
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Grass Valley Web Site

The http://www.grassvalley.com/support web site offers the following:

Online User Documentation — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

FAQ Database — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

Software Downloads — Download software updates, drivers, and patches.

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END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.

For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949, and ask to be connected to the EH&S Department. Additional Information concerning the program can be found at: www.grassvalley.com/about/environmental-policy

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Version 4.1.9

SEPTEMBER 2013

Kayenne/Karrera Release Notes Addendum

The following "Resolved" and "Known" issues are provided for the Kayenne/Karrera version 4.1 release. See the Kayenne Version 4.1 *Kayenne/ Karrera Release Notes* for Grass Valley Switcher Video Production Center software upgrade instructions.

Software Issues Resolved in 4.1.9

Table 1. Resolved Software Issues

Area	Issues	ID
Panel	Karrera Master Emem and ME Emem learn function has different behavior.	DE1114
Panel	Karrera Pre/Post attached Macros work different from Kayenne Macros.	DE1116
Panel	Kayenne panel Macro attachments are attaching differently, NONE instead of selected Macro.	DE1180
Panel	Rare panel lockup due to incorrect handling of source name display string updates.	DE1206
Panel/Menu	Karrera button mapping problems when Local Aux and Main Panel have different number of buttons.	DE764
Menu	Updating a show on remote storage fails to USB or mapped network drives.	DE1103
Menu	Rewording of the 'Frame needs to be rebooted' when changing between SD and HD.	DE1122
Menu	Menu missing 'Show All' button to reset filter.	DE1163
Menu	Updating a show on Remote Storage fails to USB or mapped network drive.	DE1162
Frame/Menu	Karrera Loading Show should recall all functions even if something is empty.	DE1118
Frame	Trans Preview 1 Frame flash disturbance.	DE1121
Frame	Adjustment to task and communications priorities to increase system robustness.	US1456
Frame	A new version of the LDK-Konnect Protocol from camera controller can cause the switcher to not run correctly.	DE1213

Software Issues Resolved in 4.1.8

Table 2. Resolved Software Issues

Area	Issues	ID
Installer	Create CF card from the installer does not always detect the CF card to be imaged.	DE1090
Frame	Frame crash when transferring stills to the Image Store	DE1096
StillStore	Still Store File transfer failures on multiple control processors	DE1095
StillStore	Intermittent problems transferring still images to and from cache to disk.	DE305
ClipStore	Kayenne/Karrera does not support 3G Solo v9.0.2.1803	DE1092
Panel	When a panel/frame Ethernet packet is lost, the retry code can cause a several second delay before the action is taken.	DE1072
Frame/Panel	When a panel/frame Ethernet packet is lost, the retry code can cause a panel disconnect in rare instances.	DE1071
Frame/Menu	Eng Setup-Router linking Router Source to External Device is selecting wrong external device in Kayanne	DE1015

Software Issues Resolved in 4.1.7

Note: *Special Internal release only*

Software Issues Resolved in 4.1.6

Note: *Special Internal release only*

Software Issues Resolved in 4.1.5

Table 3. Resolved Software Issues

Area	Issues	ID
Menu	Under extreme system loading conditions, the panel response can be delayed.	76301

Software Issues Resolved in 4.1.4

Table 4. Resolved Software Issues

Area	Issues	ID
Button Mapping	Cannot simultaneously map buttons on Control Panels and Remote Aux Panels when the number of Source Selection buttons differ (25 vs. 35 buttons).	DE764
E-MEM	After loading and setting E-MEMs using a different start location, the E-MEMs may not be properly saved to non-volatile memory.	DE705
Frame	In rare circumstances the midnight check of the software options can cause the frame to be unresponsive.	DE303
Frame	Frame may become unresponsive due rare machine control error condition.	DE793
PBus	Device PBus Register number is limited to 500 and needs to be expanded to 4095.	DE693

Software Issues Resolved in 4.1.3

Table 5. Resolved Software Issues

Area	Issues	ID
ClipStore	Kayenne/Karrera does not support ClipStore v9.0.2.1803.	DE796

Software Issues Resolved in 4.1.2

Table 6. Resolved Software Issues

Area	Issues	ID
Frame	Need 16GB Compact Flash image qualified for software version 4.1.0 and later.	US1267

Software Issues Resolved in 4.1.1

Table 7. Resolved Software Issues

Area	Issues	ID
Control Panel	Double entry of numbers 4, 5, or 6 may not enter the second number.	74341
Control Panel	When changing delegates on the panel, the Crosspoint override has to be released as if the source was released, or it will perform a source hold.	75730
Frame	An incorrectly configured external VDCP device could eventually cause system issues.	74431
Frame	Errors occurred when controlling a CrossFire video server via VDCP.	74531
Frame	SetDef outputs could not be split across suites.	74977
Frame	Clip edit incompatibilities occurred with Kayenne and Version 8 of ClipStore.	75010
Frame	Some macro registers in second suite did not always execute.	75079
Frame	Midnight status check caused a frame issue.	75517

Software Issues Resolved in 4.1.0

Table 8. Resolved Software Issues

Area	Issues	ID
Control Panel	Hesitation on wipes using the lever arm.	74308
Control Panel	Macro attachments on DCM occur but macros do not run.	64039
Frame	Memory overwrite caused when adding bus links to Still Store buses.	74194

Known Software Issues

Table 7. Known Software Issues

Area	Issues	ID
ClipStore	Using a Macro to stop a Clip Store recording leaves the channel in record mode. Stopping the recording by pressing the menu Stop button works correctly. Workaround: Either don't use Macros to stop a recording or if you are in this situation, toggle the Record Enable button to get back into play mode.	38833
E-MEM	The E-MEM run Mode and E-MEM rows should support Master E-MEM for Kayenne Panel.	61644
File Ops	When saving files to an NTFS USB stick, the file permissions are being saved for user 'Everyone' which causes problems on some PCs. Workaround: Use Fat32 for USB stick, add 'Everyone' user to the PC, and change file permissions on the folders.	38070
File Ops	Canceling a Show File update may result in files being erased from the show. Workaround: Verify the show contents after canceling an update and if there are files missing, update the show again by pressing the Update Show button.	40743
Frame	Bus linked aux buses do not follow the Master aux bus when doing aux bus transitions. Workaround: Press both aux buttons simultaneously.	38957
Image Store	Image Store Library workflow results in folders being inaccessible by the Image Store. Workaround: When folders are transferred from Windows into the Images Folder make sure the folder Properties / Security / Advanced / Permissions "Inherit from parent the permission entries that apply to child objects." is checked.	38271
Image Store	The Image Store Backup and Restore does not work for folders with an underscore in the name. Workaround: Do not use an underscore in Image Store directory names.	39811
Soft Panel	When the KSP application starts, it delegates to PGM Keyer 1 - A&B.	62347