



K-Frame

VIDEO PRODUCTION CENTER

Release Notes Addendum
Software Version 5.1.4

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Grass Valley Web Site

The <http://www.grassvalley.com/support> web site offers the following:

Online User Documentation — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

FAQ Database — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

Software Downloads — Download software updates, drivers, and patches.



END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.



For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: www.grassvalley.com/about/environmental-policy

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Kayenne/Karrera K-Frame Release Notes Addendum

The following “Resolved” issues are provided for the Kayenne/Karrera K-Frame version 5.1.0 release. See the Kayenne Version 5.1 *Kayenne/Karrera Release Notes* for Grass Valley Switcher Video Production Center software upgrade instructions.

Software Issues Resolved in 5.1.4

Table 1. Resolved Software Issues

Area	Issues	ID
Frame	Image Store intermittently recalls image when E-MEM recalls a Cues Level with Image Store E-MEM Prefs unassigned.	DE1332
Frame	Ethernet Tally sending status messages every frame when effect timeline is run.	DE1333
Frame	Clipstore updates can cause Frame crash due to unprotected lists.	DE1334

Software Issues Resolved in 5.1.3

Table 2. Resolved Software Issues

Area	Issues	ID
Panel	Rare panel lockup due to incorrect handling of source name display string updates.	DE1247
Frame	Adjustment to task and communications priorities to increase system robustness.	DE1256
Frame	A new version of the LDK-Konnect Protocol from camera controller can cause the switcher to not run correctly.	DE1208
Frame	K-Frame reporting frame hot.	DE1188

Software Issues Resolved in 5.1.2

Table 3. Resolved Software Issues

Area	Issues	ID
Karrera Control Panel	The loss of an Ethernet packet between the panel and frame can cause double button presses or a panel disconnect.	DE1046
File Ops	File save/loads occasionally stop and the system gives the error message "Frame not fully operational".	DE1054
System	Creating a CF card from the v5.1.0 installer does not detect the CF card in the PC.	DE1058
2D DPM	In 1080i, aspect adjustment causes a resized image to change opacity and become transparent at some settings.	DE1089
Source Ops	Input 55 does not work in K-Frame.	DE1091
ClipStore	K-Frame needs to support new 9.0.2.1803 3G Ready Solo ClipStore	DE1093

Software Issues Resolved in 5.1.1

Released for K-Frame initial commissioning only.

Known Software Issues

Table 4. Known Software Issues

Area	Issues	ID
Frame	On rare occasions, performing file operations has caused a frame to freeze. It is recommended to avoid performing file saves or loads while on-air.	DE1211
ClipStore	Using a Macro to stop a Clip Store recording leaves the channel in record mode. Stopping the recording by pressing the menu Stop button works correctly. Workaround: Either don't use Macros to stop a recording or if you are in this situation, toggle the Record Enable button to get back into play mode.	DE1269
E-MEM	The E-MEM run Mode and E-MEM rows should support Master E-MEM for Kayenne Panel.	DE1270
File Ops	When saving files to an NTFS USB stick, the file permissions are being saved for user 'Everyone' which causes problems on some PCs. Workaround: Use Fat32 for USB stick, add 'Everyone' user to the PC, and change file permissions on the folders.	DE1271
File Ops	Canceling a Show File update may result in files being erased from the show. Workaround: Verify the show contents after canceling an update and if there are files missing, update the show again by pressing the Update Show button.	DE1272
Frame	Bus linked aux buses do not follow the Master aux bus when doing aux bus transitions. Workaround: Press both aux buttons simultaneously.	DE1273
Soft Panel	When the KSP application starts, it delegates to PGM Keyer 1 - A&B.	DE1274