grass valley

IGNITE

LIVE PRODUCTION CONTROL SYSTEM

Release Notes Addendum

Software Version 7.2

www.grassvalley.com

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Grass Valley Web Site

The http://www.grassvalley.com/support web site offers the following:

Online User Documentation — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

FAQ Database — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

Software Downloads — Download software updates, drivers, and patches.

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END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.

For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: www.grassvalley.com/about/environmental-policy

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Version 7.2

DECEMBER 2013

IGNITE Release Notes Addendum

Software Problems Corrected in Release 7.2

Ignite

Area	Problem	ID
Ignite	When connected to a K-Frame and Reset Sources, all internal sources are missing	5914
	Crash upon shutdowns when connected to KFrame or Kayenne	4903
	Crash when disconnect/reconnect	5154
	DPM toggling bar on keyer 5th and 6th are hidden when connect to KFrame from Kayenne	5378
	Half M/E should not allow toggling 3D DPMs - (Error found in US8232: K-Frame and Ignite 2D DPM's)	5688
	Too many messages while HotBin importing P2 clips - audio sample size is 3 bytes, but the input sample size 65536 is not times of 3, the last 1 bytes will be discarded.	5754
	Error rectangle box shown when it should not	5889
	Switcher UI, Master Routing does not update properly when M/E mapping is applied from the M/E Setup window.	5890
	Have to Apply twice for changes to be visible	5893
	KFrame: Sources Setup - Exception error when applying key coupling into the internal source.	5909
	Route Area Buttons expand when AUX is selected in Master Routing Window	5961
	Half hidden Internal Source Buttons in Master Routing Window - K-Frame Sources and Aux for Konnect	5962
	Delay when switching between AUX and M/E route area in Master Routing Window - K-Frame Sources and Aux for Konnect	5963
	Aux Buses disappear from Master Routing - K-Frame Sources and Aux for Konnect	5964
	Sources Tabs in Master Routing Window lag when showing for the first time - K-Frame Sources and Aux for Konnect	5965
	Master Routing Window Shrinks - EK-Frame Sources and Aux for Konnect	5966
	Out of Memory when showing sources in Source Setup Window	5967
	Exception error when changing sources on switcher GUI via SRC SETUP	5982

Area	Problem	ID
	Mulitple Exception errors observed when attempting to apply changes via SRC SETUP utility	5984
	Unable to switch sources on the switcher GUI (intermittent) / Throws Exception error upon shutdown	6000
	Source Setup window > Sources tab (external and internal) Lag in side nav scroll bar.	6058
	When changing suites in Ignite, user loses ability to switch sources within the Main Switcher GUI	6059
	Unable to drag / drop effect to timeline from Effect List > Effect Manager (intermittent)	6061
	Proper M/E order not reflected in M/E setup window	6075
	KindleSwitcherServer Module crashes when attempting to import IQT (happens in live and prep mode)	6078
	Missing M/E when connecting to Kayenne with new firmware	6121
	TME property failed to recall emem with the correct levels specified	6129
	TME > Fail to playback TME in the timeline.	6273
	TME > Start Time > System unable to select frame value in the dropdown list.	6309
	TME > Source Routes > Display the wrong label for Near Cut keyer	6317
	C and D background buses are displayed as U1 and U2 when connected to a K-Frame	6401 6402
	Extra sources and source tabs appear in Master Routing Window	6408
	Acquire Source Names from K-Frame and Kayenne	6409
	Source Setup Window only allows source names to have 5 characters maximum, but the default sources for K-Frame exceed that limit.	6460
	Bus Hold checkbox cannot be unchecked in TME Property Page	6526
	EMEM tab is visible when connected to a K-Frame	6555

Ignite Katalyst

Area	Problem	ID
Katalyst	Fader module touch sensor sometimes latches up	62480
	Physical faders non-responsive during taping / running of show	75888
	Programmable faders will stop responding to physical input, but are still driven by Ignite GUI	76030
	Control modules experiencing multiple issues	76725
	Disconnect issue between the panel and Ignite	76765
	Various reports of Audio Fader Modules becoming unresponsive after dropping latest beta field patch	76948
	After install via Ignite Katalyst Setup, both physical faders and Ignite audio GUI fail to respond to assigned audio task (intermittent)	77093

Software Problems Corrected in Release 7.1

Area	Problem	ID
Audio	Calrec (Ignite.Components.Audio) crashes upon Ignite application shutdown - reports: "Calrec Audio Server has encountered an error"	76610
Audio	Calrec module crashes when go Live when Main faders reported by console is more then configured	76611
Audio	Faders on Wheatstone "stutter" when fading up or down.	74269
Audio	Ignite audio ignore does not override what was prepped in the previous icon	76479
Audio	Programmable faders will stop responding to physical input, but are still driven by Ignite GUI	74394
Components	Cannot close Ignite Katalyst Error Message window	62015
Device Control	MSE engine v 1.23 Ignite stopped recalling static pages - problem with connecing to VizRT via direct callup -	76612
IQ	IQ Auto Channel Pool dialog uses HeaderFontSize from IQConfigurator which is too large in 7.x	76923
IQ	IQTs with an apostrophe in the note field result in incorrectly processed tables	76275
IQ	Parameterized GPOs in IQTs being Ignored	76512
IQ	RAM Clips not loading properly after upgrading to 7.0	76629
IQ	Tab order in IQTM goes across then down; should have always gone down, then across.	76004
IQ	Take All Sources to Zero Parameterization Ignored	76515
IQ	When pages are frozen in ENPS, Ignite does not receive that information as an update from MOP.	76674
Katalyst	Changing configurations between configs with/without Katalyst will make Katalyst gray in device manager.	76454
Katalyst	Katalyst fader module touch sensor sometimes latches up (get's stuck as reporting on)	62480
Katalyst	Katalyst Loading a new config switches to bank 1, but executes buttons from last-selected bank	75293
Katalyst	Katalyst physical faders non-responsive during taping / running of show	75888
Katalyst	Katalyst Programmable faders will stop responding to physical input, but are still driven by Ignite GUI (Klotz audio surface ESPN).	76030
Katalyst	Katalyst Static faders periodically not following GUI	76060
Katalyst	Physical audio faders on QBX/Katalyst get out of sync wiht GUI / capacitive touch hinders manual correction	62471
Katalyst	Please allow for customization of programmable faders labeling	76523
Katalyst	Squirrelly vertical centering -*Profile editor, not panel	60244
Konnect	Konnect log file grew to over 17gb on Ignite A which caused the switcher module not to start	76408
Konnect	Konnect TME Property Page always opens spanning monitors 2&3, and always must be moved back to work with it.	61298
MOS Svc	CG List CG pointer vanished right at the moment that an update was being processed in the RI window	76638
MOS Svc	Chyron CGs not populating timeline objects or the CG List	76507
System	Konnect data persists in memory after timeline is cleared and over time bloats macro size.	75988

Software Problems Corrected in Release 7.0

Area	Problem	ID
	Auto Server Pool breaks if you open IQ Auto Channel Pool setup dialogue and try to make a change	00076519
	Displays will flicker and display will remain black, system will auto-restart. This is thought to be linked to the currently used Display Adapters.	39680
	When Konnect Icons are parameterized from a Cut to a Wipe which recalls an EMEM, the EMEM does not properly recall.	59984
	Enhancement, Setpoint overrides should be displayed and draggable on the Calrec Audio Faders.	00040452
	Calrec Fader GUI doesn't match QB or Mixer.	00040293

Software Problems Corrected in Release 6.1.2

Area	Problem	ID
	If a virtual source isn't loaded on a Page in the GUI, it doesn't appear in the Live window.	114489
	When running a TME from the timeline that contains a TakeAllSourcesOff task, a Virtual Source control that is in an error state is removed from Live View but the slider position is not changed to Off level.	114524
	Clicking Hold on a fader in preview doesn't enable hold for that virtual source.	114529
	"TME Device Data" setpoint is incorrect in IQ template.	114493
	QUICbox displays Virtual Source "Name" instead of Virtual Source "Abbreviation".	114487
	After modifying a Virtual Source, changes aren't reflected in the GUI until that page is reloaded.	114485

Known Software Problems and Limitations

Area	Problem	ID
	Ignite Konnect does not interface to Tally Expander	6009
	IQTM completely ignores PAL mode	6104
	In Timed Events, TE TME Property Page dialog does not conform to PAL standards	6105
	AutoME configuration allows for adding unavailable M/Es into M/E pool	75980
	After switching rundowns, the first update can sometimes be the previously monitored rundown (occurs randomly)	76439
	For Ignite Konnect customers only - Over a period of time, KonnectSwitcher.log located in C:\Program Files\GrassValley\Ignite grows exponentially in size over time (upwards of 10GB) which could eventually cause the switcher function to not load in Ignite.	76408
Show Builder Assistant		
	ActiveX.Plugin does not update folders created in Ignite to the category drop down. This occurs only when a folder is created after the plugin has been opened in the NRCS. A restart of the instance of the NRCS will invoke a new load of the files.	61623 and 61670

Area	Problem	ID
Media Object Portal		
	MOP Utility will allow an invalid IP Address to be used when 'Adding a Newsroom'.	61055
	When Adding a Newsroom' to MOP Utility, clicking OK will close the window even when required information is not complete.	61054
	The uninstall window in the MOP Utility displays "Installation Complete" instead of "Uninstall Complete".	61553
	The configure database window in the MOP Utility contains redundant information, which cannot be edited. This information must be edited in the Configure MOP window.	61555
	View Install and Upgrade Database Script windows have non-functional previous and next tabs.	61556
	There are multiple inconsistencies with the case sensitivity of acronyms in the MOP Utility.	61557
Server Mirroring		
	Limitations are present in both VDCP (five seconds between cue/play and next event) and AMP (three seconds between cue/play and next event)	
Calrec Audio Patch		
	The Audio GUI will intermittently close when reloading configurations.	62012
	Rapidly moving a fader in the Calrec Audio GUI can cause sync issues between the GUI and QUICBox and/or Katalyst.	39841
	Text box changes do not persist until a re-open occurs.	62031
	Calrec Audio Virtual Source Configurator does not remove backup audio source when primary audio source is removed.	62015
Timed Events		
	Timed Events at present state will not work with ENPS.	
Katalyst		
	Katalyst panel will remain in sleep mode when a fader is activated. A module button must be activated first.	62056
Other		
	Ignore Update rules are not editable once created.	61744
	Ignore Update defaults are not easily restored.	61745
	Selected rundown is not highlight when the rundown is collapse in the Import Rundowns window.	61742
	Project name persists in Linked Fields Table of IQTM. This should be "Konnect".	61073
	Item Status Changed update filter cannot be removed from Import Rundown Ignore window.	STNC 114222

Workarounds

76439

Bug

ActiveX.Plugin does not update folders created in Ignite to the category drop down. This occurs only when a folder is created after the plugin has been opened in the NRCS. A restart of the instance of the NRCS will invoke a new load of the files

Recommended Action

Immediately after importing a new rundown into Ignite, user should press the update icon twice after making their first change to the currently monitored rundown

76408

Bug

For Ignite Konnect customers only - Over a period of time, KonnectSwitcher.log located in C:\Program Files\GrassValley\Ignite grows exponentially in size over time (upwards of 10GB) which could eventually cause the switcher function to not load in Ignite.

Recommended Action

Customer must manually delete the KonnectSwitcher.log from the Ignite folder at minimum every 90 days. This action should also be included in customer maintenance procedures.

62056

Bug

Katalyst panel will remain in sleep mode when a fader is activated.

Recommended Action

A module button must be activated first;i.e.,before activating a fader.