

EDIUS[®]

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Floating License Server Users Guide version 10.00.6653

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- If there are any variations between the explanation in this manual and the actual application method, priority is given to the actual application method.
- The images and illustrations used in this manual are prototypes and they may be different from the screens of the actual product.
- This manual is written for people who have a basic knowledge of how to use a computer. If there are no special instructions, perform the same operation as a normal computer operation.
- The procedures in this manual are described based on an assumption that the OS of the computer in use is Windows 10.
- In this manual, EDIUS Workgroup, EDIUS Pro, and EDIUS series are called "EDIUS".
- In this manual, Microsoft® Windows® operating system products are called as follows.
 - Microsoft® Windows® 10 operating system: Windows 10 (collective term for Enterprise, Education, Pro, Home)
 - Microsoft® Windows® Server 2019 operating system: Windows Server 2019 (collective term for Datacenter, Standard, and Essentials)
 - Microsoft® Windows® Server 2016 operating system: Windows Server 2016 (collective term for Datacenter, Standard, and Foundation)
- The signs and definitions in this manual are as follows.

! DANGER

Health Precautions

In rare cases, flashing lights or stimulation from the bright light of a computer display or TV monitor may trigger temporary epileptic seizures or loss of consciousness. It is believed that even individuals whom have never experienced such symptoms may be susceptible. If you or close relatives have experienced any of these symptoms, consult a doctor before using this product.

If you edit 3D video more than an hour continuously, take a rest of 10 to 15 minutes per hour. If you feel tired or uncomfortable, stop using the product.

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Chapter 1 EDIUS Floating License System

Overview

EDIUS requires license activation on each editing PC. EDIUS Pro edition also requires log onto eID (EDIUS ID). EDIUS X supports to run by seeing a license activated on floating license server. In this system, you do not need to create and log into eID. Target product is EDIUS X Pro and Workgroup.

Server Operating Environment

OS

- Windows Server 2019
- Windows Server 2016

NOTE

Obtain the latest update from Windows Update

Supported Virtual Environment

- VMware ESXi 5.1 or later, Workstation 9 or later
- Citrix XenServer 6.2 or later

CPU

Use processor that the operating system requires.

Memory

EDIUS floating license server requires minimum memory size that the operating system requires plus 1GB memory.

Hard Disk

To run EDIUS floating license server, 40GB or more hard disk space is required.

Web browser

Set Internet Explorer as default web browser

Chapter 2 Setup

Installing the server

Install EDIUS Floating License server on a computer you want to use as floating license server.

- 1 Run "GV_FloatingLicense_Setup-10.xx.xxxx.exe".
- 2 Follow up the setup wizard.
- 3 Check "I agree to the license terms and conditions" then click [Install] button.

NOTE
Be sure to read through all of the terms and conditions by scrolling the window.
Click [Close] to cancel the installation. If you do not agree to the license agreement, stop the installation and contact our customer support in writing.

- 4 Floating server installation begins.
- 5 Click [Restart] button to restart the computer.

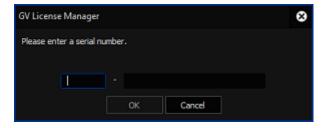
License activation (Online)

Activate floating license after the server installation completed. The activation requires internet connectivity.

- 1 Select Start > All Programs > Grass Valley > GV LicenseManager.
- 2 Click Online Activation button.



3 Enter a serial number then click [OK] button.



- 4 Once activation succeeded, the license will appear in the list. Close license list.
- 5 Restart the server computer to active the license.

License activation (Offline)

If server computer does not have internet connectivity, activate the license in offline mode.

- 1 Insert an USB stick memory into free USB port on the server computer.
- 2 Select Start > All Programs > Grass Valley > GV LicenseManager (Server Mode).
- 3 Click [Offline Activation Create ID File] button.



4 Enter a serial number then click [OK] button.



- 5 Select the USB stick as destination then click [OK] button.
- 6 Click [OK] button.
- 7 Remove the USB stick from the computer then insert into a Windows PC connected to an internet.
- 8 Open the USB stick then double-click GVActivation.
- 9 Click [Yes] button.
- 10 Click [OK] button.
- 11 Remove the USB stick from the Windows PC then insert to the server computer.
- 12 Click [Offline Activation Register Activation File] button in GV License manager.



- 13 Choose responseXML.xml in the USB stick and then click [Open] button.
- 14 Activated license will appear in the list. Close license list.
- 15 Restart the server computer to active the license.

Chapter 3 Use floating license

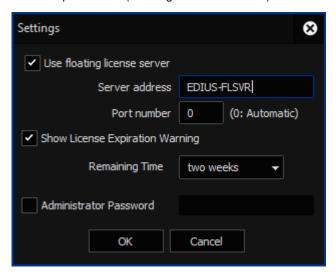
EDIUS client configuration

Enable to use floating license on EDIUS editing workstation.

- 1 Right-click on GV License Manager icon in Windows Task Tray then choose [License List] context menu.
- 2 Click [Settings] button.



- 3 Configure following settings:
 - Check "Use floating license server" option
 - Enter the floating license server computer name
 - Enter port number (selecting 0 is recommended)



4 Click [OK] button.

Use floating license

Double-click EDIUS icon on the desktop. EDIUS validates the floating license by connecting to the server. Once validated, EDIUS will start.

NOTE

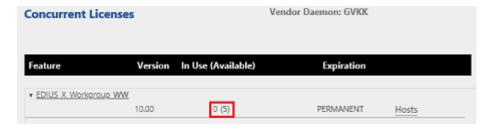
If "Check the status of the network and remaining number of licenses on the server" appears, confirm left of copies using license server web console.

• An error occurs while starting EDIUS page.12

Chapter 4 License deactivation

Exit EDIUS

- 1 Exit EDIUS on each client machines.
- 2 On the floating license server, open GV License Manager license list then click [Open license server in browser] button.
- 3 Server console will open in web browser. Confirm number of In Use is zero.



4 Close the console by closing web browser.

License deactivation (Offline)

- 1 Insert an USB stick memory into free USB port on the server computer.
- 2 Select Start > All Programs > Grass Valley > GV LicenseManager (Server Mode).
- 3 Select target license then click [Offline Deactivation Create ID File] button.
- 4 Select the USB stick as destination then click [OK] button.
- 5 Click [OK] button.
- 6 Pack all files in the destination then send it to Grass Valley technical support.
- Right-click on GV License Manager icon in Windows Task Tray then select [Exit] context menu.
- 8 Start GV License Manager with pressing [Ctrl] + [Shift] key from Start > All Programs > Grass Valley > GV License Manager. Once GV License Manager appeared, release pressed keys.
- 9 Open license list.
- 10 Right-click on the license in yellow letters then select [Delete] context menu.
- 11 Close license list.
- 12 Right-click on GV License Manager icon in Windows Task Tray then select [Exit] context menu.

Chapter 5 Troubleshooting

An error occurs while starting EDIUS

If "Check the status of the network and remaining number of licenses on the server" appears while starting EDIUS, confirm the left of copies.

Check left of floating license copy

Open GV License Manager then click [Open license server in browser] button.



Server console will open in web browser and you can see 'In use' and 'Available' number of license copy. If both are same, you cannot start EDIUS by no left of copy.



3 Click Hosts link. EDIUS client name that is using the floating license will be listed. Exit EDIUS on any client to return the license copy to the server. Once returned, you will be able to start EDIUS.

Confirm running of required services

- 1 Start Windows Task Manager then go to [Services].
- 2 Confirm if both FlexNet Licensing Service 64 and GVLicenseServer have 'Running' status. If not, rightclick on each of them and choose Start. If they have 'Running', choose 'Restart' context menu.
- 3 Confirm if GV License Manager is running in the server then start EDIUS client application.

Several functions disabled in EDIUS

Connection to floating license server must be kept while using EDIUS. If disconnected more than 15 minutes, following functions will disable in EDIUS.

- Print to file
- Print to tape
- Batch export
- Burn to Disc
- Launch Quick Titler

If the functions disabled, try following troubleshooting.

Restart GV License Manager on EDIUS client

- 1 Save project then exit EDIUS.
- 2 Right-click on GV License Manager icon in Windows Task Tray then select [Exit] context menu.
- 3 Start GV License Manager from Start > All Programs > Grass Valley > GV License Manager.
- 4 Start EDIUS.

Restart floating license server

Try to restart the floating license server computer.

If both troubleshooting not helpful, try following narrow down then contact to Grass Valley technical support along with your troubleshooting and narrow down result.

- 1 Confirm if you can open the server console in web browser. To do it, click [Open license server in browser] button in GV License Manager license list.
- 2 Open license server in web browser then confirm if your EDIUS client name is listed in 'Hosts' list.

Once EDIUS client reconnected to floating license server, disabled functions will be enabled.

Chapter 6 Server administration

Change password

Change administrator password for license server administration console by following steps.

- 1 Open GV License Manager then click [Open license server in browser] button.
- 2 The administration console will open in web browser. Click Administration tab.
- 3 Sign In dialog will appear. Enter following user name and password then click [Submit] button.

User Name: admin Password: admin

4 Once signed in, you will be required to change the password, enter new password including confirmation then click [OK] button.

Verify "Running" status of the services

Confirm that the required services are running in the Services list.

- FlexNet Licensing Service 64
- GVLicenseServer

If these do not have "Running" status, right-click on the service then select [Restart] context menu. If the service does not appear in the list, try to restart the server computer.

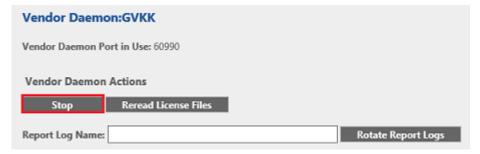
Restart license server modules

You can restart server related modules by following procedure.

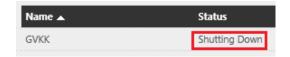
- 1 Open GV License Manager then click [Open license server in browser] button.
- 2 Sign into the administration console.
- 3 Select [Vendor Daemon Configuration] tab.
- 4 Click Administer.



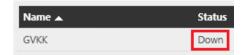
5 Click [Stop] button.



6 Status will change to Shutting Down.



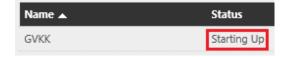
After several seconds, refresh the web browser screen manually, and then confirm that the status changed to Down.



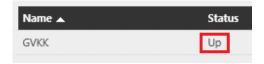
- 8 Click Administer.
- 9 Click [Start] button.



10 Status will change to Starting up.



- 11 Go to another tab then back to [Vendor Daemon Configuration] to refresh the screen.
- 12 Confirm that the status changed to Up.



- 13 Sign out from the console.
- 14 Open Windows Task Manager.
- 15 Right-click on GVLicenseServer then select [Restart] context menu.
- 16 Once the service started, restarting server module succeeded.

If restarting the module is not helpful for your trouble, restart the server computer to resolve problem.

Chapter 7 Replace server computer

- 1 Exit EDIUS client application on all computer.
- 2 Open GV License Manager then click [Open license server in browser] button.



- 3 Server console will open in web browser. Confirm if number of In Use is zero.
- 4 Exit server console.
- 5 Deactivate floating license in the server computer then close the license list.
- 6 From Program and Features, uninstall GV Floating License Server program.
- 7 After replacing computer hardware, build EDIUS floating license server.