

DISCONTINUED



User Manual

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THOR-E Digital KVM/DVI Extender

**Model:
TH-E Series**

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Contents

1	About This Manual	7
1.1	Scope.....	7
1.2	Validity	7
1.3	Cautions and Notes.....	7
2	Safety Instructions	8
3	Description	9
3.1	Application	9
3.2	System Overview	10
3.3	Product Range	11
3.3.1	Basic Modules.....	11
3.3.2	Upgrade Modules.....	11
3.3.3	USB 2.0 Modules	12
3.4	Upgrade Kits	13
3.5	Accessories.....	13
3.6	Device Views	14
3.6.1	2-Module Chassis	14
3.6.2	4-Module Chassis	14
3.6.3	6-Module Chassis	15
3.6.4	Basic Module TH-E-(R or L)-UPD-1-SL-2-CAT... 15	
3.6.5	Basic Module TH-E-(R or L)-UPD-1-SL-2-(MM/SM)	16
3.6.6	Basic Module TH-E-(R or L)-UPD-1-SL-2-CAT-V 16	
3.6.7	Basic Module TH-E-(R or L)-UPD-1-SL-2- (MM/SM)-V.....	17
3.6.8	Upgrade Module TH-E-(R or L)-UPD-2HID.....	17
3.6.9	Upgrade Module TH-E-(R or L)-UPD-A232.....	18
3.6.10	Upgrade Module TH-E-(R or L)-UPD-DA.....	18
3.6.11	Upgrade Module TH-E-(R or L)-UPD-2HID-A232 18	
3.6.12	Upgrade Module TH-E-(R or L)-UPD-2HID-DA... 19	
3.6.13	Upgrade Module TH-E-(R or L)-UPD-DA-DA.....	19
3.6.14	Upgrade Module TH-E-(R or L)-UPD-A232-DA .. 20	

- 3.6.15 USB 2.0 Module TH-E-(R or L)-UPD-4USB-CAT 20
- 3.6.16 USB 2.0 Module TH-E-(R or L)-UPD-4USB-(MM/SM) 21
- 3.7 Status LEDs 22
 - 3.7.1 Status Basic Module 22
 - 3.7.2 Status Basic Module VGA / DVI-I..... 23
 - 3.7.3 Status Upgrade Module Digital Audio 24
 - 3.7.4 Status Upgrade Module USB-HID..... 25
 - 3.7.5 Status USB 2.0 Module..... 26
- 4 Installation 27**
 - 4.1 Package Contents..... 27
 - 4.2 System Setup..... 29
 - 4.2.1 Basic Module Setup 29
 - 4.2.2 Setup of Upgrade Modules 30
 - 4.2.3 Setup of USB 2.0 Modules..... 30
 - 4.3 Example Applications..... 31
- 5 Configuration..... 33**
 - 5.1 Transmission Parameters 33
 - 5.2 DDC Settings 34
 - 5.3 Command Mode..... 35
- 6 Operation 36**
 - 6.1 Download of DDC Information 36
- 7 Specifications..... 37**
 - 7.1 Interfaces 37
 - 7.1.1 DVI-D Single Link..... 37
 - 7.1.2 DVI-I Single Link 37
 - 7.1.3 USB-HID 37
 - 7.1.4 USB 2.0 (transparent) 38
 - 7.1.5 RJ45 (Interconnect) 38
 - 7.1.6 Fiber SFP Type LC (Interconnect) 38
 - 7.1.7 Serial Interface 39
 - 7.1.8 Analog Audio Interface..... 40

7.1.9 Digital Audio Interface..... 41

- 7.2 Interconnect Cable 42
 - 7.2.1 Cat X 42
 - 7.2.2 Fiber 43
- 7.3 Supported Peripherals 44
 - 7.3.1 USB-HID Devices 44
 - 7.3.2 USB 2.0 Devices 44
- 7.4 Connector Pinouts 45
- 7.5 Power Supply 49
- 7.6 Environmental Conditions 49
- 7.7 Size 50
- 7.8 Shipping Weight 50
- 8 Troubleshooting 51**
 - 8.1 Blank Screen 51
 - 8.2 USB-HID at the Basic Module 52
 - 8.3 Serial Connection Upgrade Module 53
 - 8.4 Analog Audio Upgrade Module 53
 - 8.5 Digital Audio Upgrade Module 54
 - 8.6 USB-HID Upgrade Module 55
 - 8.7 USB 2.0 Upgrade Module 56
- 9 Technical Support 57**
 - 9.1 Support Checklist 57
 - 9.2 Shipping Checklist 57
- 10 Regulatory and Standards Compliance 58**
 - 10.1 CE Declaration Of Conformity 58
 - 10.2 North American Regulatory Compliance 58
 - 10.3 WEEE 59
 - 10.4 RoHS 59
- 11 Glossary 60**

1 About This Manual

1.1 Scope

This manual describes how to install your THOR-E Extender, how to operate it and how to perform trouble shooting.

1.2 Validity

This manual is valid for all devices listed on the front page. The product code is printed on the base of the devices.

1.3 Cautions and Notes

The following symbols are used in this manual:



This symbol indicates an important operating instruction that should be followed to avoid any potential damage to hardware or property, loss of data, or personal injury.



This symbol indicates important information to help you make the best use of this product.

2 Safety Instructions

To ensure reliable and safe long-term operation of your THOR-E Extender please note the following guidelines:

Installation

- Only use in dry, indoor environments.
- The THOR-E Extender and the power supply units can get warm. Do not situate them in an enclosed space without any airflow.
- Do not place the power supply directly on top of the device.
- Do not obscure ventilation holes.
- Only use power supplies originally supplied with the product or manufacturer-approved replacements. Do not use a power supply if it appears to be defective or has a damaged case.
- Connect all power supplies to grounded outlets. In each case, ensure that the ground connection is maintained from the outlet socket through to the power supply's AC power input.
- Do not connect the link interface to any other equipment, particularly network or telecommunications equipment.
- Take any required ESD precautions.

Repair

- Do not attempt to open or repair a power supply unit.
- Do not attempt to open or repair the THOR-E Extender. There are no user serviceable parts inside.
- Please contact your dealer or manufacturer if there is a fault.

3 Description

3.1 Application

The THOR-E Extender is used to increase the distance between a source (computer, CPU) and its console (keyboard, mouse, and other peripheral devices).

The THOR-E Extender is designed for use with Cat X (Twisted Pair) interconnect cables or fiber interconnect cables.

The THOR-E Extender with Cat X interconnect cables is unsuitable for connection between buildings where a fiber optic based product should be used instead.

The THOR-E Extender with fiber interconnect cables can also be used with applications in environments which are difficult in electromagnetical aspects. Electromagnetical interference can limit the maximum distance and reliability.

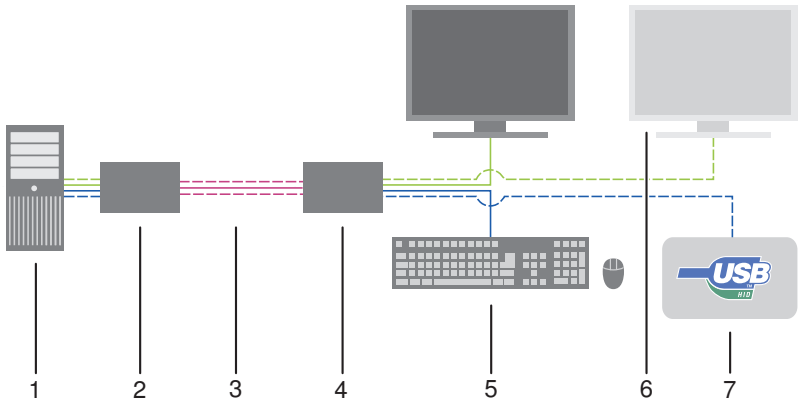
3.2 System Overview

The THOR-E Extender of the TH-E series consists of at least one CPU Unit and one console unit (CON Unit). The THOR-E modules are summarized respectively in a THOR-E case (2-modules, 4-modules or 6-modules) at CPU site and CON site.

The CPU module is connected directly to the source (computer, CPU) using the supplied cables.

The CON module is connected to the console (monitor, keyboard and mouse).

The CPU Unit and the CON modules communicate with each other through the interconnect cables.



System Overview

- 1 Source (computer, CPU)
- 2 THOR-E Extender CPU Unit
- 3 Interconnect cable
- 4 THOR-E Extender CON Unit
- 5 Console (monitor, keyboard, mouse)
- 6 Second monitor (option, only with additional basic module)
- 7 USB-HID devices (option, only with USB-HID upgrade module)



See Chapter 4.3, Page 31 for installation examples.

3.3 Product Range

3.3.1 Basic Modules

Model	Description
TH-E-L-UPD-1-SL-2-X	Single-Head Module for 1x DVI-D Single Link (up to 1920x1200) with 2x USB-HID
TH-E-R-UPD-1-SL-2-X	
TH-E-L-UPD-1-SL-2-X-V	Single-Head Module for 1x DVI-I (VGA / DVI) Single Link (up to 1920x1200) with 2x USB-HID
TH-E-R-UPD-1-SL-2-X-V	

3.3.2 Upgrade Modules

Model	Description
TH-E-L-UPD-2HID	Upgrade Module with 2x USB-HID
TH-E-R-UPD-2HID	
TH-E-L-UPD-A232	Upgrade Module with Analog Audio / Serial (bidirectional)
TH-E-R-UPD-A232	
TH-E-L-UPD-DA	Upgrade Module with Digital Audio (unidirectional)
TH-E-R-UPD-DA	
TH-E-L-UPD-2HID-A232	Upgrade Module with Analog Audio / Serial (bidirectional) and 2x USB-HID
TH-E-R-UPD-2HID-A232	
TH-E-L-UPD-2HID-DA	Upgrade Module with Digital Audio (unidirectional) and 2x USB-HID
TH-E-R-UPD-2HID-DA	
TH-E-L-UPD-DA-DA	Upgrade Module with Digital Audio (bidirectional)
TH-E-R-UPD-DA-DA	
TH-E-L-UPD-A232-DA	Upgrade Module with Digital Audio (unidirectional) and Analog Audio / Serial (bidirectional)
TH-E-R-UPD-A232-DA	

3.3.3 USB 2.0 Modules

Model	Description
TH-E-L-UPD-4USB-X	USB 2.0 Module with 4x USB 2.0
TH-E-R-UPD-4USB-X	

Part numbers for Connections via Cat X or Fiber Cable

All mentioned devices are available in the following versions:

- Connection via Cat X cable (x = "CAT")
- Connection via Multi-mode fiber cable (x = "MM")
- Connection via Single-mode fiber cable (x = "SM")

Part numbers for CPU Unit and CON Unit

The part numbers for the CPU Unit and the CON Unit can be derived from the part number of the complete device.

- CPU Unit: **TH-E-L**
- CON Unit: **TH-E-R**



All devices of the TH-E series are technically compatible to the devices of the legacy series.

3.4 Upgrade Kits

Model	Description
TH-ACCS-146	19"/1U rack mount kit for 2-, 4- and 6-modules chassis
TH-ACCS-147	Fastening strips for screw or snap on for 2-, 4- and 6-modules chassis
TH-ACCS-148	Retrofitting for redundant power supply option (without power supply) for 2- and 4-modules chassis
TH-ACCS-149	Power supply for 2-modules chassis (spare or redundancy)
TH-ACCS-150	Power supply for 4-modules chassis (spare or redundancy)
TH-ACCS-151	Power supply for 6-modules chassis (spare or redundancy)
TH-ACCS-152	Blind plate 3U/4HP for 2-, 4- and 6-modules chassis
TH-ACCS-153	Blind plate 3U/8HP for 2-, 4- and 6-modules chassis

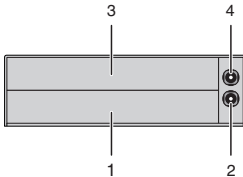
3.5 Accessories

Model	Description
TH-ACCS-154	Serial cable 1.8 m (RS232)
TH-ACCS-155	USB cable 1.8 m (Type A to B)
TH-ACCS-156	International power supply unit 100-240VAC / 5VDC / 4 A
TH-ACCS-157	VGA cable 1.8 m (VGA to DVI-I)
TH-ACCS-158	DVI-D cable 1.8 m (DVI-D)
TH-ACCS-159	DVI-D splitter cable
TH-ACCS-160	Stereo jack cable 1.6 m (3.5 mm Stereo)
TH-ACCS-161	RCA cable 2.5 m (Cinch male connector)
TH-ACCS-162	TOSLINK cable 1.8 m (F05 male connector)
TH-ACCS-163	Mini-XLR cable 1.8 m (3 pole)
1583A	Belden Category 5e Cable for Non Plenum
1585A	Belden Category 5e Cable for Plenum
2412	Belden Category 6 Cable for Non Plenum
2413	Belden Category 6 Cable for Plenum

3.6 Device Views

3.6.1 2-modules THOR-E Chassis

CPU and CON Unit

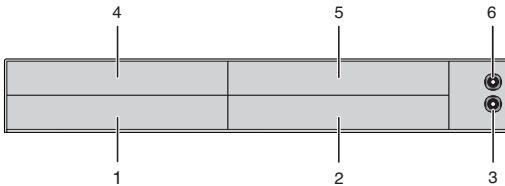


Rear View

- 1 Slot for modules 1
- 2 Connect to 5VDC power supply (standard)
- 3 Slot for modules 2
- 4 Connect to 5VDC power supply (redundancy, optional)

3.6.2 4-modules THOR-E Chassis

CPU and CON Unit

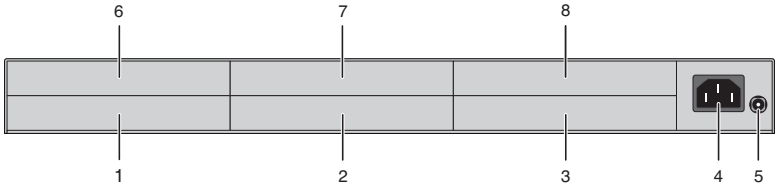


Rear View

- 1 Slot for modules 3
- 2 Slot for modules 1
- 3 Connect to 5VDC power supply (standard)
- 4 Slot for modules 4
- 5 Slot for modules 2
- 6 Connect to 5VDC power supply (redundancy, optional)

3.6.3 6-modules THOR-E Chassis

CPU and CON Unit

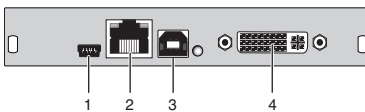


Rear View

- 1 Slot for modules 5
- 2 Slot for modules 3
- 3 Slot for modules 1
- 4 Connect to power supply (standard)
- 5 Connect to 5VDC power supply (standard)
- 6 Slot for modules 6
- 7 Slot for modules 4
- 8 Slot for modules 2

3.6.4 Basic Module TH-E-(R or L)-UPD-1-SL-2-CAT

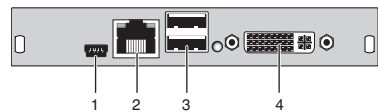
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 To CPU: USB-HID
- 4 To CPU: DVI-D

CON Module

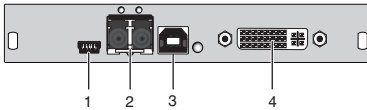


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to USB-HID devices
- 4 Connect to DVI monitor

3.6.5 Basic Module TH-E-(R or L)-UPD-1-SL-2-(MM/SM)

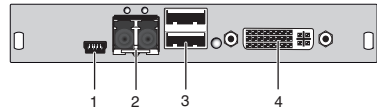
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 To CPU: USB-HID
- 4 To CPU: DVI-D

CON Module

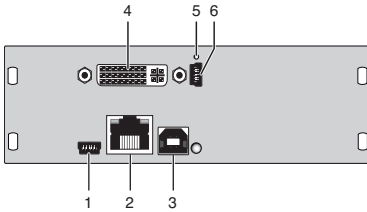


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to USB-HID devices
- 4 Connect to DVI monitor

3.6.6 Basic Module TH-E-(R or L)-UPD-1-SL-2-CAT-V

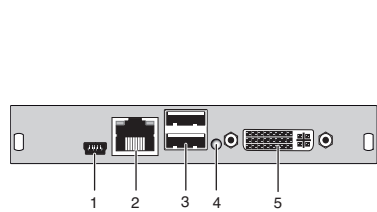
CPU Module



Rear View

- 1 Service port (KVM)
- 2 Connect to interconnect cable
- 3 To CPU: USB-HID
- 4 To CPU: DVI-I (VGA / DVI)
- 5 IR receiver for remote control
- 6 Service port (DVI-I)

CON Module

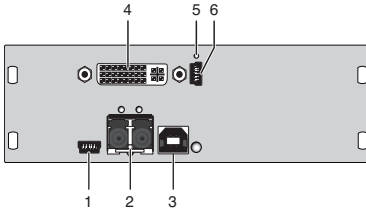


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to USB-HID devices
- 4 IR receiver for remote control
- 5 Connect to DVI monitor

3.6.7 Basic Module TH-E-(R or L)-UPD-1-SL-2-(MM/SM)-V

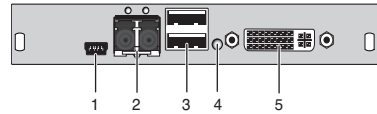
CPU Module



Rear View

- 1 Service port (KVM)
- 2 Connect to interconnect cable
- 3 To CPU: USB-HID
- 4 To CPU: DVI-I (VGA / DVI)
- 5 IR receiver for remote control
- 6 Service port (DVI-I)

CON Module

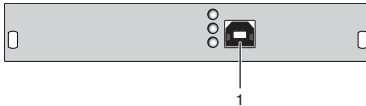


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to USB-HID devices
- 4 IR receiver for remote control
- 5 Connect to DVI monitor

3.6.8 Upgrade Module TH-E-(R or L)-UPD-2HID

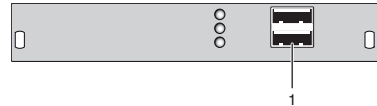
CPU Module



Rear View

- 1 To CPU: USB-HID

CON Module

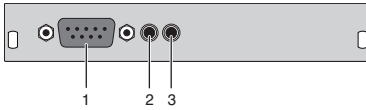


Rear View

- 1 Connect to USB-HID devices

3.6.9 Upgrade Module TH-E-(R or L)-UPD-A232

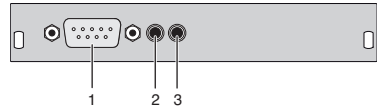
CPU Module



Rear View

- 1 Connect to serial (D-Sub 9)
- 2 Audio IN
- 3 Audio OUT

CON Module

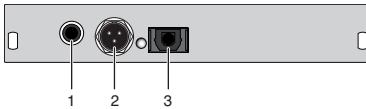


Rear View

- 1 Connect to serial (D-Sub 9)
- 2 Audio IN
- 3 Audio OUT

3.6.10 Upgrade Module TH-E-(R or L)-UPD-DA

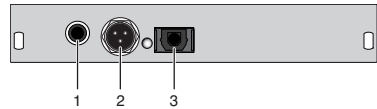
CPU Module



Rear View

- 1 S/PDIF input (RCA)
- 2 AES/EBU input (Mini-XLR)
- 3 S/PDIF input (TOSLINK)

CON Module

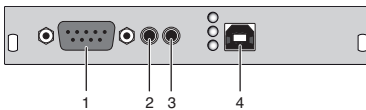


Rear View

- 1 S/PDIF output (RCA)
- 2 AES/EBU output (Mini-XLR)
- 3 S/PDIF output (TOSLINK)

3.6.11 Upgrade Module TH-E-(R or L)-UPD-2HID-A232

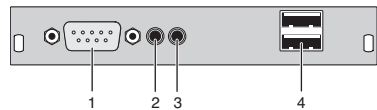
CPU Module



Rear View

- 1 Connect to serial (D-Sub 9)
- 2 Audio IN
- 3 Audio OUT
- 4 To CPU: USB-HID

CON Module

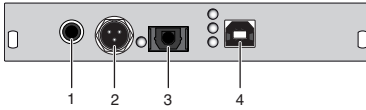


Rear View

- 1 Connect to serial (D-Sub 9)
- 2 Audio IN
- 3 Audio OUT
- 4 Connect to USB-HID devices

3.6.12 Upgrade Module TH-E-(R or L)-UPD-2HID-DA

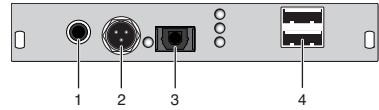
CPU Module



Rear View

- 1 S/PDIF input (RCA)
- 2 AES/EBU input (Mini-XLR)
- 3 S/PDIF input (TOSLINK)
- 4 To CPU: USB-HID

CON Module

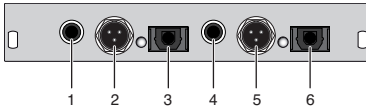


Rear View

- 1 S/PDIF output (RCA)
- 2 AES/EBU output (Mini-XLR)
- 3 S/PDIF output (TOSLINK)
- 4 Connect to USB-HID devices

3.6.13 Upgrade Module TH-E-(R or L)-UPD-DA-DA

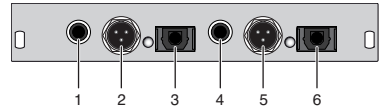
CPU Module



Rear View

- 1 S/PDIF input (RCA)
- 2 AES/EBU input (Mini-XLR)
- 3 S/PDIF input (TOSLINK)
- 4 S/PDIF output (RCA)
- 5 AES/EBU output (Mini-XLR)
- 6 S/PDIF output (TOSLINK)

CON Module

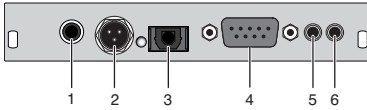


Rear View

- 1 S/PDIF output (RCA)
- 2 AES/EBU output (Mini-XLR)
- 3 S/PDIF output (TOSLINK)
- 4 S/PDIF input (RCA)
- 5 AES/EBU input (Mini-XLR)
- 6 S/PDIF input (TOSLINK)

3.6.14 Upgrade Module TH-E-(R or L)-UPD-A232-DA

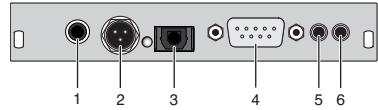
CPU Module



Rear View

- 1 S/PDIF input (RCA)
- 2 AES/EBU input (Mini-XLR)
- 3 S/PDIF input (TOSLINK)
- 4 Connect to serial (D-Sub 9)
- 5 Audio IN
- 6 Audio OUT

CON Module

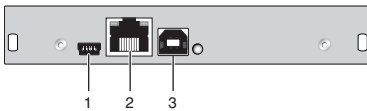


Rear View

- 1 S/PDIF output (RCA)
- 2 AES/EBU output (Mini-XLR)
- 3 S/PDIF output (TOSLINK)
- 4 Connect to serial (D-Sub 9)
- 5 Audio IN
- 6 Audio OUT

3.6.15 USB 2.0 Module TH-E-(R or L)-UPD-4USB-CAT

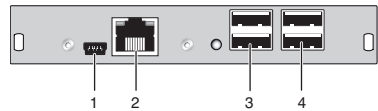
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 To CPU: USB 2.0

CON Module

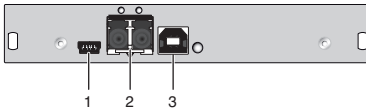


Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to USB 2.0 devices

3.6.16 USB 2.0 Module TH-E-(R or L)-UPD-4USB-(MM/SM)

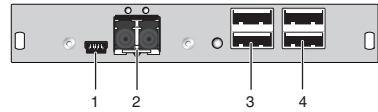
CPU Module



Rear View

- 1 Service port
- 2 Connect to interconnect cable
- 3 To CPU: USB 2.0

CON Module



Rear View

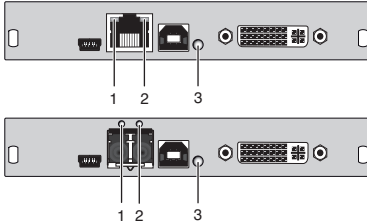
- 1 Service port
- 2 Connect to interconnect cable
- 3 Connect to USB 2.0 devices

3.7 Status LEDs

3.7.1 Status Basic Module

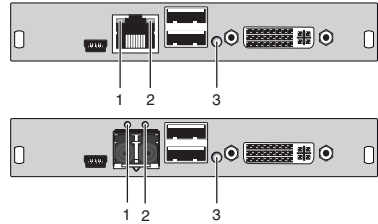
The basic module is fitted with a multi color LED on both sides for overall status indication and with two further LEDs on the back side for indication of the connection status.

CPU Unit



Front View

CON Unit



Front View

LED 1 and 2: Connection Status

Pos.	LED	Status	Description
1	Failure LED (green)	Off	Connection available
		On or Flashing	Connection failure (flashing for about 20 s following a connection failure)
2	Status LED (green)	Flashing	No connection via interconnect cable
		On	Connection available

LED 3: USB and Video Status

LED color	Description
Dark Red	Device ready
Red	Connection available
Blue	USB connection available
Green	Video available
Yellow	Connection and USB signal available, no video
Violet	Connection and video signal available, no USB signal
Light Blue	USB and video signal available, no connection
Turquoise	Connection, USB and video signal available (operating status)

3.7.2 Status Basic Module VGA / DVI-I

The basic module with VGA / DVI-I input is fitted with a multi-color LED on the front side of the CPU Unit for indication of connection status. Further information is available via on screen display (OSD) (see manual for the Media / DVI Converter THOR-C; available at: <http://www.telecast-fiber.com/thor-c/>).

CPU Unit



Front View

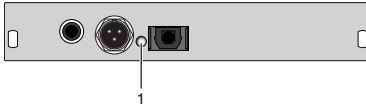
LED 1: Connection Status VGA / DVI-I

LED Farbe	Description
Dark Red	No video signal; monitor not detected
Red	Video signal not supported; monitor not detected
Green	Video signal supported; monitor not detected
Blue	No video signal; monitor detected
Violet	Video signal not supported; monitor detected
Light Blue	Video signal supported; monitor detected

3.7.3 Status Upgrade Module Digital Audio

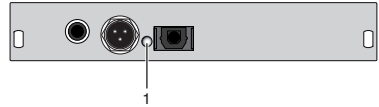
The upgrade module digital audio is fitted with a further multi-color LED on the rear side for indication of the connection status:

CPU Unit



Rear View

CON Unit



Rear View

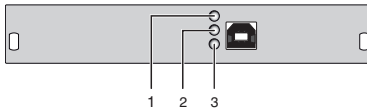
LED 1: Digital Audio Status

LED color	Description
Red	No signal
Cyan	CPU Unit: S/PDIF signal (RCA) available
Violet	CPU Unit: AES/EBU signal (Mini-XLR) available
Blue	CPU Unit: S/PDIF signal (TOSLINK) available
Green	CON Unit: Signal available

3.7.4 Status Upgrade Module USB-HID

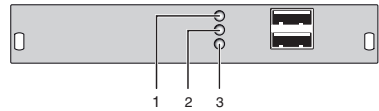
The upgrade module USB-HID is fitted with three further LEDs on the rear side for indication of the connection status:

CPU Unit



Rear View

CON Unit



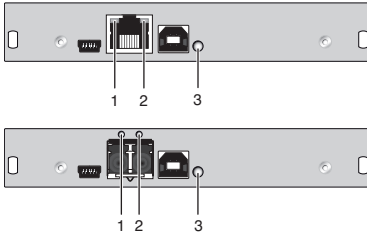
Rear View

Pos.	LED	Status	Description
1, 2	Device LED (orange)	Off	No USB-HID device or not supported USB device connected
		Flashing fast	USB-HID device active
		On	USB-HID device ready or THOR-E Extender in command mode
3	Status LED (orange)	Off	<ul style="list-style-type: none"> No power supply voltage CPU Unit: THOR-E Extender in command mode or no connection CON Unit: Keyboard in command mode
		Flashing slowly	CON Unit: THOR-E Extender in command mode or no connection
		Flashing fast	Operating status

3.7.5 Status USB 2.0 Module

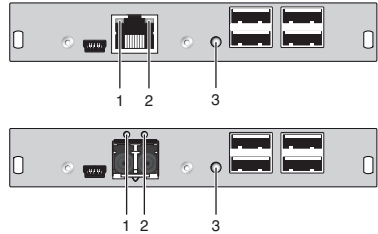
The USB 2.0 module is fitted with a multi color LED on both sides for overall status indication and with two further LEDs on the back side for indication of the connection status.

CPU Unit



Rear View

CON Unit



Rear View

Pos.	LED	Status	Description
1	Failure LED (green)	Off	Connection available
		On or Flashing	Connection failure (flashing for about 20 s following a connection failure)
2	Status LED (green)	Off	No connection via interconnect cable
		On	Connection available

LED 3: USB 2.0 Status

LED color	Description
Red	Device ready
Green	Only connection available, no USB 2.0 signal
Green/ turquoise flashing	Connection available, no USB 2.0 device connected (only CON unit)
Turquoise	Connection and USB 2.0 signal available (operating status)

4 Installation

4.1 Package Contents

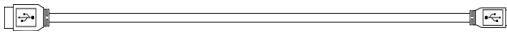
Your extender package contains the following items:

Basic Modules:

- THOR-E Extender pair (CPU Unit and CON Unit) in the THOR-E box
- 1x (redundancy 2x) 5VDC international power supply unit per THOR-E Extender unit
- 1x (redundancy 2x) country specific power cord
- Quick Setup
- DVI video cable (1.8 m, DVI-D male-to-male)



- USB cable (1.8 m, type A to type B)



Additional content for basic module VGA (replaces DVI-D cable):

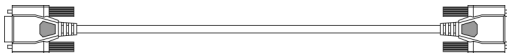
- VGA cable (1.8 m, VGA male to DVI-I male)



- Infrared remote control

Additional content for upgrade module Analog Audio / Serial:

- Serial cable (1.8 m, RS232 male connector)



- Stereo jack cable (1.6 m, 3.5 mm male connector)



THOR-E Extender

Additional content for upgrade module Digital Audio:

- RCA cable (2.5 m, Cinch male connector)

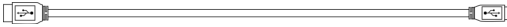


- TOSLINK cable (1.8 m, F05 male connector)



Additional content for upgrade module USB-HID:

- USB cable (1.8 m, USB type A to type B)



Additional content for USB 2.0 module:

- USB cable (1.8 m, USB type A to type B)



If anything is missing, contact your dealer.

4.2 System Setup



First time users are recommended to setup the system with the CPU Unit and the CON Unit in the same room as a test setup. This will allow you to identify and solve any cabling problems, and experiment with your system more conveniently.



→ Please verify that interconnect cables, interfaces, and handling of the devices comply with the requirements (see Chapter 7, Page 37).

4.2.1 Basic Module Setup

1. Switch off all devices.

CON Unit Installation

2. Connect your monitor(s), keyboard and mouse to the CON Unit.
3. Connect the CON Unit with the interconnect cable(s).
4. Connect the 5VDC power supply to the CON Unit.

CPU Unit Installation

5. Connect the source (computer, CPU) with the supplied cables to the CPU Unit. Please ensure the cables are not strained.
6. Connect the CPU Unit to the interconnect cable(s).
7. Connect the 5VDC power supply to the CPU Unit.
8. Power up the system.



To power up the system, the following sequence is recommended:
Monitor – CON Unit – CPU Unit – source.



The basic module with VGA / DVI-I input is connected as mentioned above. For a complete and detailed description of the setup and configuration of the VGA option, see the manual of the Media- / DVI-Converter THOR-C, available at: <http://www.telecast-fiber.com/thor-c/>.

4.2.2 Setup of Upgrade Modules

The modules can be hot plugged.

Upgrade Module Analog Audio / Serial:

1. Connect the audio source with the CPU Unit (e.g. CPU audio output with audio input, CPU audio input with audio output).
2. Connect the audio output at the CON Unit with headphones or suitable speakers.
3. Connect the audio input at the CON Unit with a suitable microphone.

Upgrade Module Digital Audio:

1. Connect the digital audio source with the suitable audio input of the CPU unit.
2. Connect the audio output of the CON Unit with suitable speakers or audio amplifiers.



If several active sources are connected, Mini-XLR input takes priority. The audio signal is available at all outputs.

Upgrade Module USB-HID:

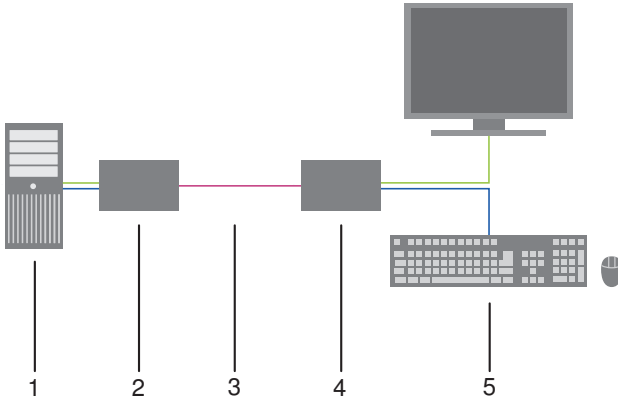
1. Connect the CPU with the CPU Unit (USB-HID 2).
2. Connect the USB-HID devices with the CON Unit (Connect to USB-HID devices 2).

4.2.3 Setup of USB 2.0 Modules

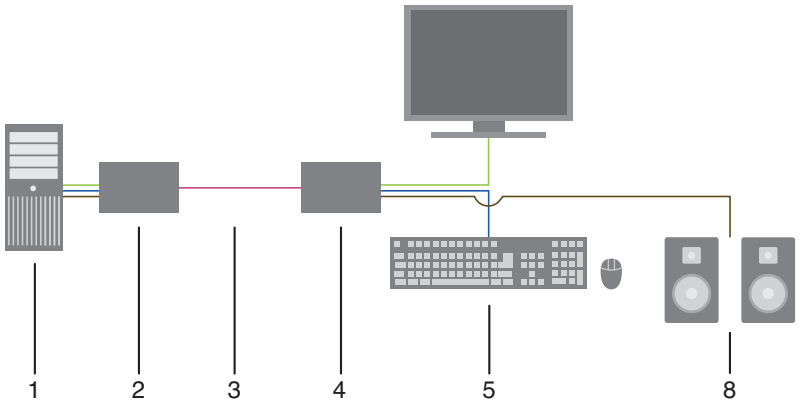
1. Connect the CPU with the CPU Unit (USB 2.0).
2. Connect the USB 2.0 devices with the CON Unit (Connect to USB 2.0 devices).

4.3 Example Applications

This section illustrates typical installations of THOR-E Extenders:

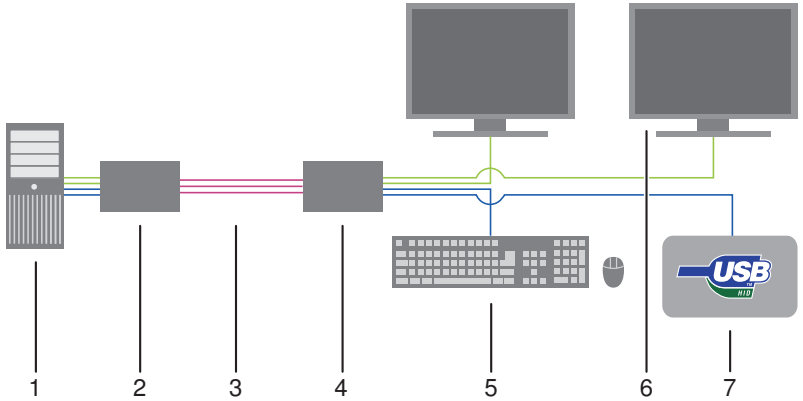


THOR-E Extender (Single-Head)



THOR-E Extender (Single-Head with Digital / Analog Audio)

THOR-E Extender



THOR-E Extender (Dual-Head with 4x USB-HID)

- 1 Source (computer, CPU)
- 2 THOR-E Extender CPU Unit
- 3 Interconnect cable
- 4 THOR-E Extender CON Unit
- 5 Console (monitor, keyboard, mouse)
- 6 Second monitor (option, only with Dual-Head devices)
- 7 USB-HID devices (option, only with 4x USB-HID devices)
- 8 Audio sink (optional, only with devices with Analog Audio / Serial option or Digital Audio option)

5 Configuration

5.1 Transmission Parameters

The device operates with a proprietary compression method.

In default configuration, the device adapts dynamically to monitor resolution and image content. This configuration is suitable for almost all conditions and should only be modified if image quality is not fully satisfactory.



In exceptional cases there can appear detached "frame droppings" (loss of single pictures) or color effects.

5.2 DDC Settings

By default, the device sends the factory preset DDC information to the CPU. This information is suitable in most cases.

The download of the DDC information of the console monitor can be performed during normal operation (see Chapter 6.1, Page 36).

For special requirements, DDC information can be retrieved and uploaded as a binary file at both the CPU Unit and the CON Unit.

Connect your computer with a USB Mini cable to the service port of the CPU Unit or CON Unit.

The data area of the unit is now accessible as a flash drive "Extender".

Uploading DDC Information

Copy the binary file containing your specific DDC information to the flash drive of the CPU Unit or CON Unit.

The current DDC information is replaced.

Retrieving DDC Information

Copy the file "DDC-EDID.bin" on the flash drive of the CPU Unit to your computer.

To open the binary file, you have to install a suitable software, e.g. WinDDCwrite, on your computer.

Reset to Factory DDC Information

Delete the file called "DDC-EDID.bin" on the flash drive of the CPU Unit.

By deleting this file, the factory DDC Information is restored.

5.3 Command Mode

During normal use, the console keyboard functions in the usual manner. However, for all KVM Extenders with USB-HID support, you can set the keyboard into a Command Mode by using a specific 'Hot Key' sequence. While in Command Mode, several functions are performed via keyboard commands. To exit Command Mode, press <Esc>.

While in Command Mode, the LEDs **Shift** and **Scroll** on the console keyboard will flash.



In Command Mode normal keyboard and mouse operation will cease. Only selected keyboard commands are available.

The following table lists the keyboard commands to enter and to exit Command Mode and to change the 'Hot Key' sequence:

Function	Keyboard Command
Enter Command Mode (default)	2x <Left Shift> / 'Hot Key')
Exit Command Mode	<Esc>
Change 'Hot Key' sequence	<Left Ctrl> + <Left Shift> + <c>, <'Hot Key' Code>, <Enter>



<Key> + <Key> Press keys simultaneously
 <Key>, <Key> Press keys successively
 2x <Key> Press key quickly, twice in a row
 (similar to a mouse double-click)

The 'Hot Key' sequence to enter Command Mode can be changed. The following table lists the 'Hot Key' Codes for the available key sequences:

'Hot Key' Code	'Hot Key'
1	<Left Ctrl> + <Left Shift> + <i>
2	2x <Scroll>
3	2x <Left Shift>
4	2x <Left Ctrl>
5	2x <Left Alt>
6	2x <Right Shift>
7	2x <Right Ctrl>
8	2x <Right Alt>

6 Operation

6.1 Download of DDC Information

By default, data from the internal DDC list is reported to the source (computer, CPU). If these settings do not lead to a satisfying result, the DDC information of the console monitor can be downloaded and stored internally. The devices have to be configured accordingly (see Chapter 5.2, Page 34).

On all KVM Extenders with USB-HID support, the user can load the DDC information of the console monitor via keyboard command under operating conditions.

1. Enter Command Mode with the 'Hot Key' (see Chapter 5.2, Page 34).
2. Press the key <a> to download the DDC information of the console monitor.

The screen goes black for a short time.

At the same time Command Mode is closed and the keyboard LEDs return to previous status.

The video mode has been readjusted. Screen quality should be optimal. The CPU should now show the console monitor as the current screen, together with the available video resolutions.

The DDC information of the console monitor was loaded once. Reloading is possible by repeating the operation.

7 Specifications

7.1 Interfaces

7.1.1 DVI-D Single Link

The video interface supports the DVI-D protocol. All signals that comply to DVI-D Single Link norm can be transmitted. This includes e.g. monitor resolutions such as 1920x1200@60Hz, Full HD (1080p) or 2K HD (up to 2048x1152). Data rate is limited to 165 MPixel/s.

7.1.2 DVI-I Single Link

The video interface supports the DVI-I protocol. All analog (VGA) or digital (DVI) signals that comply to DVI-I Single Link norm can be transmitted. This includes e.g. monitor resolutions such as 1920x1200@60Hz, Full HD (1080p) or 2K HD (up to 2048x1152). Data rate is limited to 165 MPixel/s.



Transmission of interlaced video signals, such as 1920x1080i, cannot be guaranteed.

7.1.3 USB-HID

Our devices with an USB-HID interface support a maximum of two devices compliant with the USB-HID protocol. Each USB-HID port provides a maximum current of 100 mA.

Keyboard

Compatible with most USB keyboards. Certain keyboards with additional functions may require custom firmware to operate. Keyboards with an integral USB Hub (Mac keyboards e.g.) are also supported.

Mouse

Compatible with most 2-button, 3-button and scroll mice.

Other USB-HID devices

The proprietary USB emulation also supports certain other USB-HID devices, such as specific touch screens, graphic tablets, barcode scanners or special keyboards. Support cannot be guaranteed, however, for every USB-HID device.



Only two USB-HID devices are supported concurrently, such as keyboard and mouse or keyboard and touch screen. A hub is allowed, but it does not increase the number of HID devices allowed.

To support other USB 'non-HID' devices, such as scanners, web cams or memory devices, choose our devices with transparent USB support.

7.1.4 USB 2.0 (transparent)

THOR-E Extender models with transparent USB 2.0 support allow the connection of **all** types of USB 2.0 devices (without restriction). USB 2.0 data transfer is supported with USB high speed (max. 480 Mbit/s).

Each USB 2.0 port provides a maximum current of 500 mA (high power).

7.1.5 RJ45 (Interconnect)

The communication of the Cat X devices requires a 1000BASE-T connection.

Connector wiring must comply with EIA/TIA-568-B (1000BASE-T), with RJ45 connectors at both ends. All four cable wire pairs are used.

7.1.6 Fiber SFP Type LC (Interconnect)

The communication of fiber devices is performed via Gigabit SFPs that have to be connected to suitable fibers fitted with connectors type LC (see Chapter 7.2.2, Page 43).



The correct function of the device can only be guaranteed with SFPs provided by the manufacturer.



SFP modules can be damaged by electrostatic discharge (ESD). When handling, care must be taken so that the devices are not damaged.

7.1.7 Serial Interface

The serial interface option supports a full-duplex transmission with a real hardware handshake up to a Baud rate of 19,200 Baud.

The CON Unit is cabled as DTE (Data Terminal Equipment, like CPU output) and can be connected directly to DCE devices (Data Communication Equipment).

- A touch screen can be connected directly to the CON Unit.
- To connect to a serial printer (or any other DTE instead of DCE device), you need a null modem cable (crossed cable) between CON Unit and the device.

Operation of several devices:

The serial interface transmits 6 signals (3 for each direction). Normally, 4 of the 6 signals are handshake signals (in addition to RxD and TxD).

The following configurations, however, can be realized using special adapter splitting cables:

- Three single 2-wire transmissions
- Two transmissions with a handshake signal
- A serial mouse and a single 2-wire transmission.

In this case, choose X-ON / X-OFF software handshake for traffic control at printer and PC.

Connection Format	DTE (Data Terminal Equipment)
Speed	Up to 19,200 Baud
Data Format	Format independent
Data Transmission	<ul style="list-style-type: none"> • RxD (Receive Data) • TxD (Transmit Data)
Traffic Control	<p>The following signals are transmitted (hardware handshake):</p> <ul style="list-style-type: none"> • RTS (Request To Send) • CTS (Clear To Send) • DTR (Data Terminal Ready) • DSR (Data Set Ready)

7.1.8 Analog Audio Interface

The Analog Audio option supports a bidirectional stereo audio transmission, in nearly CD quality.

The audio interface is a 'line level' interface and it is designed to transmit the signals of a sound card (or another 'line level' device) as well as to allow the connection of active speakers to the CON Unit.

Stereo audio can be transmitted bidirectionally at the same time.

Connection of a microphone:

Connect the microphone to the 'audio' input of the CON Unit. There are two ways to establish this connection:

- The output of the CPU Unit is connected with the microphone input of the sound card (red). Adjust the sound card to provide an additional amplification (20 dB).
- The output of the CPU Unit is connected to the audio input of the sound card (blue). Choose this connection if the microphone has its own pre-amplifier.



The CON Unit can do the pre-amplification of the microphone as well. Open the CON Unit, locate the 'MIC' jumper on the audio board and close the pins.

Transmission Format	Digitized virtually CD quality audio (16 bit, 38.4 KHz)
Signal Level	Line-Level (5 Volt Pk-Pk maximum)
Input Impedance	47 KOhm
Connections CPU Unit	2x 3.5 mm stereo jack plug (audio in & audio out)
Connections CON Unit	2x 3.5 mm stereo jack plug (audio in & audio out)

7.1.9 Digital Audio Interface

The digital audio option supports the unidirectional transmission of digital audio data.

Up to three sources can be connected to the CPU Unit. The active source is transmitted. If several sources are active, the XLR signal takes priority, otherwise the first active signal.

Up to three sinks can be connected to the CON Unit. The signal is available at all outputs concurrently.

THOR-E Extender with digital audio option include an inbuilt sample rate converter that allows to provide predefined sample frequencies at the output of the CON unit.

The User can set directly the following parameters by using a configuration file:

- Activate oder deactivate sample rate converter
- Set sample frequency of the sample rate converter. The following sample frequencies are available:
 - 32.0 kHz
 - 44.1 kHz
 - 48.0 kHz
 - 96.0 kHz

Compatibility	AES/EBU, S/PDIF, EIAJ CP1201, IEC 60958
Standards	Dolby Digital, DTS, PCM
Scanning Frequency	32 to 96 kHz
CPU Unit (Inputs)	<ul style="list-style-type: none"> • Mini-XLR (AES/EBU; symmetrical, lockable) • Coaxial (S/PDIF; RCA, Cinch) • Optical (S/PDIF; TOSLINK)
CON Unit (Outputs)	<ul style="list-style-type: none"> • Mini-XLR (AES/EBU; symmetrical, lockable) • Coaxial (S/PDIF; RCA, Cinch) • Optical (S/PDIF; TOSLINK)

7.2 Interconnect Cable

7.2.1 Cat X



A point-to-point connection is required. Operation with several patch fields is possible. Routing over an active network component, such as an Ethernet Hub, Router or Switch, is not allowed.

- ➔ Avoid routing Cat X cables along power cables.
- ➔ If the site has 3-phase AC power, try to ensure that CPU Unit and CON Unit are on the same phase.



To maintain regulatory EMC compliance, correctly installed shielded Cat X cable must be used throughout the interconnection link.



To maintain regulatory EMC compliance, all Cat X cables need to carry ferrites on both cable ends close to the device.

Type of Interconnect Cable

The THOR-E Extender requires interconnect cabling specified for Gigabit Ethernet (1000BASE-T). The use of solid-core (AWG24), shielded, Cat 5e (or better) is recommended.

Cat X Solid-Core Cable AWG24	S/UTP (Cat 5e) cable according to EIA/TIA-568-B. Four pairs of wires AWG24. Connection according to EIA/TIA-568-B (1000BASE-T).
Cat X Patch Cable AWG26/8	S/UTP (Cat 5e) cable according to EIA/TIA-568-B. Four pairs of wires AWG26/8. Connection according to EIA/TIA-568-B (1000BASE-T).



The use of flexible cables (patch cables) type AWG26/8 is possible, however the maximum possible extension distance is halved.

Maximum Acceptable Cable Length

Cat X Installation Cable AWG24	140 m (400 ft)
Cat X Patch Cable AWG26/8	70 m (200 ft)

7.2.2 Fiber



A point-to-point connection is necessary. Operation with multiple patch panels is allowed. Routing over active network components, such as Ethernet Hubs, Switches or Routers, is not allowed.

Type of Interconnect Cable

(Cable notations according to VDE)

Type of cable	Specifications
Single-mode 9µm	<ul style="list-style-type: none"> Two fibers 9µm I-V(ZN)H 2E9 (in-house patch cable) I-V(ZN)HH 2E9 (in-house breakout cable) I/AD(ZN)H 4E9 (in-house or outdoor breakout cable, resistant) A/DQ(ZN)B2Y 4G9 (outdoor cable, with protection against rodents)
Multi-mode 50µm	<ul style="list-style-type: none"> Two fibers 50µm I-V(ZN)H 2G50 (in-house patch cable) I/AD(ZN)H 4G50 (in-house or outdoor breakout cable, resistant)
Multi-mode 62.5µm	<ul style="list-style-type: none"> Two fibers 62.5µm I-V(ZN)HH 2G62,5 (in-house breakout cable) A/DQ(ZN)B2Y 4G62,5 (outdoor cable, with protection against rodents)

Maximum Acceptable Cable Length

Type of cable	Maximum Acceptable Cable Length
Single-mode 9µm	10,000 m (32,800 ft)
Multi-mode 50µm (OM3)	1,000 m (3,280 ft)
Multi-mode 50µm	400 m (1,300 ft)
Multi-mode 62.5µm	200 m (650 ft)



If you use single-mode SFPs with multi-mode fibers, you normally can double the maximum acceptable cable length.

Type of Connector

Connector	LC Connector
-----------	--------------

7.3 Supported Peripherals

7.3.1 USB-HID Devices

The THOR-E Extender will support most USB-HID devices, including the vast majority of keyboards and mice currently on the market. Many other kinds of HID device such as bar-code scanners and touch screens may also be compatible

It is not possible to guarantee support for all available USB-HID devices. In certain cases, custom firmware may be required.

USB-HID (and other) devices that are not supported as standard will normally operate with our devices featuring transparent USB support.



Please note that concurrent operation of more than two USB-HID devices is not possible even if you use a USB hub.

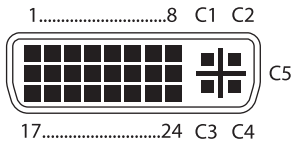
7.3.2 USB 2.0 Devices

THOR-E Extender models featuring a transparent USB 2.0 connection use Extreme USB Technology from Icron Technologies.

This technology supports **all** types of USB 2.0 devices, however the manufacturer cannot guarantee compatibility with every device on the market. Please contact your dealer if any issues are found.

7.4 Connector Pinouts

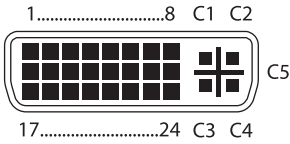
Connector DVI-D Single-Link



Pin	Signal	Pin	Signal	Pin	Signal
1	T.M.D.S data 2-	9	T.M.D.S data 1-	17	T.M.D.S data 0-
2	T.M.D.S data 2+	10	T.M.D.S data 1+	18	T.M.D.S data 0+
3	T.M.D.S data 2 GND	11	T.M.D.S data 1 GND	19	T.M.D.S data 0 GND
4	n.c.	12	n.c.	20	n.c.
5	n.c.	13	n.c.	21	n.c.
6	DDC Input (SCL)	14	+5VDC high impedance	22	T.M.D.S clock GND
7	DDC Output (SDA)	15	GND	23	T.M.D.S clock +
8	Internal use	16	Hot Plug recognition	24	T.M.D.S clock -
C1	Internal use			C3	Internal use
C2	n.c.	C5	GND	C4	Internal use

THOR-E Extender

Connector DVI-I Single-Link

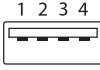


Pin	Signal	Pin	Signal	Pin	Signal
1	T.M.D.S data 2-	9	T.M.D.S data 1-	17	T.M.D.S data 0-
2	T.M.D.S data 2+	10	T.M.D.S data 1+	18	T.M.D.S data 0+
3	T.M.D.S data 2 GND	11	T.M.D.S data 1 GND	19	T.M.D.S data 0 GND
4	n.c.	12	n.c.	20	n.c.
5	n.c.	13	n.c.	21	n.c.
6	DDC Input (SCL)	14	+5VDC high impedance	22	T.M.D.S clock GND
7	DDC Output (SDA)	15	GND	23	T.M.D.S clock +
8	V-sync	16	Hot Plug recognition	24	T.M.D.S clock -
C1	Red signal			C3	Blue signal
C2	Green signal	C5	GND	C4	H-sync


Connector USB Type B

Picture	Pin	Signal	Color
	1	VCC (+5VDC)	Red
	2	Data -	White
	3	Data +	Green
	4	GND	Black

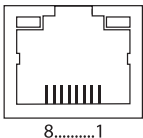
Connector USB Type A

Picture	Pin	Signal	Color
	1	VCC (+5VDC)	Red
	2	Data -	White
	3	Data +	Green
	4	GND	Black

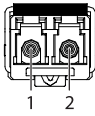
Connector Mini USB Type B

Picture	Pin	Signal	Color
	1	VCC (+5VDC)	Red
	2	Data -	White
	3	Data +	Green
	4	n.c.	-
	5	GND	Black

RJ45


Picture	Pin	Signal	Pin	Signal
	1	D1+	5	D3-
	2	D1-	6	D2-
	3	D2+	7	D4+
	4	D3+	8	D4-

Fiber SFP Typ LC

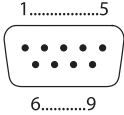
Picture	Diode	Signal
	1	Data OUT
	2	Data IN

THOR-E Extender


Power Supply

Picture	Pin	Signal
 <p>5VDC</p>	Inside	VCC (+5VDC)
	Outside	GND


D-Sub 9 (Serial)

Picture	Pin	Signal	Pin	Signal
	1	n.c.	6	DTR
	2	CTS	7	TxD
	3	RTS	8	RxD
	4	DSR	9	n.c.
	5	GND		


3.5 mm Stereo Jack Plug

Picture	Pin	Signal
	1	GND
	2	Audio IN / OUT L
	3	Audio IN / OUT R


RCA (Cinch)

Picture	Pin	Signal
	1	GND
	2	Data IN / OUT

Mini-XLR

Picture	Pin	Signal
	1	GND
	2	Data +
	3	Data -

TOSLINK

Picture	Diode	Signal
	1	Data IN / OUT

7.5 Power Supply

Voltage	5VDC
Power Requirement (per Unit)	<p>Basis Modules:</p> <ul style="list-style-type: none"> • Single-Head devices: max. 800 mA • VGA: max. 900 mA <p>Upgrade Modules:</p> <ul style="list-style-type: none"> • Analog Audio / Serial: max. 300 mA • Digital Audio: max. 300 mA • USB-HID: max. 300 mA <p>USB 2.0 Modules:</p> <ul style="list-style-type: none"> • USB 2.0: max. 2,500 mA

7.6 Environmental Conditions

Operating Temperature	41 to 113°F (5 to 45°C)
Storage Temperature	-13 to 140°F (-25 to 60°C)
Relative Humidity	Max. 80% non-condensing

7.7 Size

Devices in the 2-modules THOR-E case

CPU Unit / CON Unit	145 x 130 x 41 mm (5.7" x 5.1" x 1.6")
Shipping Box	210 x 140 x 165 mm (8.3" x 5.5" x 6.5")

Devices in the 4-modules THOR-E case

CPU Unit / CON Unit	293 x 130 x 41 mm (11.5" x 5.6" x 1.7")
Shipping Box	550 x 365 x 115 mm (21.7" x 14.4" x 4.5")

Devices in the 6-modules THOR-E case

CPU Unit / CON Unit	442 x 130 x 41 mm (11.5" x 5.6" x 1.7")
Shipping Box	760 x 365 x 115 mm (29.9" x 14.4" x 4.5")

7.8 Shipping Weight

Devices in the 2-modules THOR-E case

CPU Unit / CON Unit	0.4 kg (0.9 lb)
Shipping Box	2.2 kg (4.9 lb)

Devices in the 4-modules THOR-E case

CPU Unit / CON Unit	0.9 kg (2.0 lb)
Shipping Box	3.4 kg (7.5 lb)

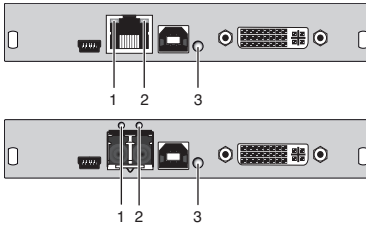
Devices in the 4-modules THOR-E case

CPU Unit / CON Unit	1.4 kg (3.1 lb)
Shipping Box	4.6 kg (10.1 lb)

8 Troubleshooting

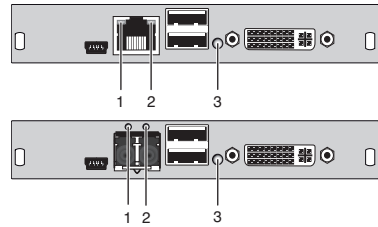
8.1 Blank Screen

CPU Unit



Rear View

CON Unit

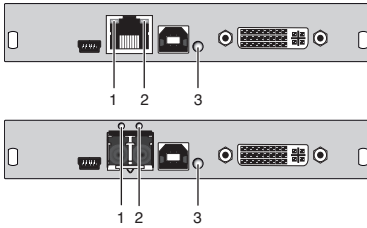


Rear View

Diagnosis	Possible Reason	Measure
LED 3 off	Power supply	→ Check power supply units and the connection to the power network.
LED 1 on or LED 2 off	Connection between CON Unit and CPU Unit	→ Check interconnect cables and connections.
CPU Unit: LED 3 red or yellow	No video signal detected by source (computer, CPU)	→ Check DVI-D cable to CPU → Download DDC information from console monitors (see Chapter 6.1, Page 36). Reboot CPU if necessary.
CON Unit: LED 3 red or yellow	No monitor detected	→ Check connection, length and quality of the DVI-D cable to monitor, tighten cable thumbscrews.
	No video signal detected from CPU Unit	→ Check connection, length and quality of interconnect cables between the units. → Download DDC information from console monitors (see Chapter 6.1, Page 36). Reboot CPU if necessary.

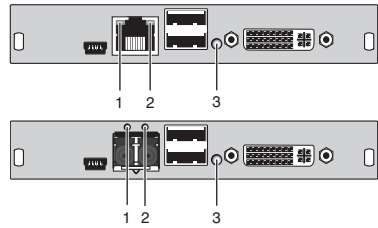
8.2 USB-HID at the Basic Module

CPU Unit



Rear View

CON Unit



Rear View

Diagnosis	Possible Reason	Measure
Keyboard LEDs Shift and Scroll are blinking	Keyboard in Command Mode	➔ Press <Esc> to leave Command Mode.
CPU Unit: LED 3 green or violet	No USB connection to CPU	➔ Check connection of USB cable to CPU; select another USB port if necessary. ➔ Remove USB and power cable and restart CPU. Connect power cable first.
CON Unit: LED 3 green or violet	Problems with USB connection	➔ Check connection of USB cable to USB-HID device. ➔ Remove DVI and power cable and restart CON Unit. Connect power cable first.
USB device without function	No USB-HID device	➔ Connect USB-HID device.
	USB-HID device is not supported	➔ Contact dealer if necessary.

8.3 Serial Connection Upgrade Module

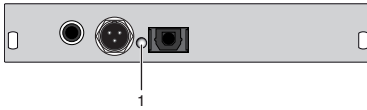
Diagnosis	Possible Reason	Measure
Serial device not operational	Settings of the serial interface	➔ Check Baud rate and general settings.
	No serial connection to CPU	➔ Check connection via serial cable.
	No serial connection to end device (e.g. touch screen, keyboard)	➔ Connect serial end device and switch it on. ➔ Check connection via serial cable.
Touch screen not operational	Hardware handshake	➔ Adjust serial interface to X-ON / X-OFF software handshake.

8.4 Analog Audio Upgrade Module

Diagnosis	Possible Reason	Measure
CON Unit: No signal at audio output	No audio connection to CPU / audio source	➔ Connect analog audio source. ➔ Check audio cable.
	No Signal	➔ Switch analog audio source on. ➔ Activate analog output at CPU / audio source.
	No audio connection to audio sink (e.g. speakers)	➔ Connect analog audio sink and switch it on. ➔ Check connection of audio cable.
CPU Unit: No signal at audio output (microphone)	No audio connection to audio source (microphone)	➔ Connect analog audio source (microphone). ➔ Check connection of audio cable.
	No signal	➔ Switch analog audio source on. ➔ Activate analog output at audio source.
	No audio connection to audio sink (e.g. CPU)	➔ Check connection to CPU. ➔ Check connection of audio cable. ➔ Check audio configuration.

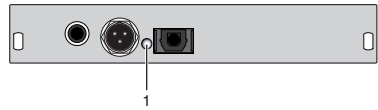
8.5 Digital Audio Upgrade Module

CPU Unit



Rear View

CON Unit

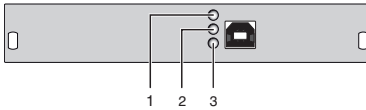


Rear View

Diagnosis	Possible Reason	Measure
CPU Unit: LED 1 red	No audio connection to CPU / audio source	<ul style="list-style-type: none"> ➔ Connect digital audio source. ➔ Check connection of audio cable.
	No signal	<ul style="list-style-type: none"> ➔ Switch digital audio source on. ➔ Activate digital output at CPU / audio source.
CON Unit: LED 1 red	No audio connection to audio sink (e.g. speakers)	<ul style="list-style-type: none"> ➔ Connect digital audio sink. ➔ Check connection of audio cable.
	No signal	<ul style="list-style-type: none"> ➔ Check signal at CPU Unit.
No signal / LEDs 1 OK	Digital Silence at active audio source	<ul style="list-style-type: none"> ➔ Check LEDs at CPU Unit. ➔ Check audio format. ➔ Change audio input.

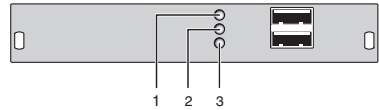
8.6 USB-HID Upgrade Module

CPU Unit



Rear View

CON Unit

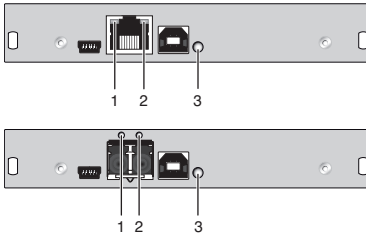


Rear View

Diagnosis	Possible Reason	Measure
LED 1 / 2 off	Device at higher / lower USB-HID port not detected	<ul style="list-style-type: none"> ➔ Check connection of USB cable to USB-HID device. ➔ Connect USB-HID device. ➔ Contact dealer if necessary.
CPU Unit: LED 3 off	Connection between CON Unit and CPU Unit	➔ Check interconnect cable and connectors.
CON Unit: LED 3 off	Keyboard in Command Mode	➔ Press <Esc> to leave Command Mode.
CON Unit: LED 3 flashing slowly	Connection between CON Unit and CPU Unit	➔ Check interconnect cable and connections.
	Keyboard in Command Mode	➔ Press <Esc> to leave Command Mode.

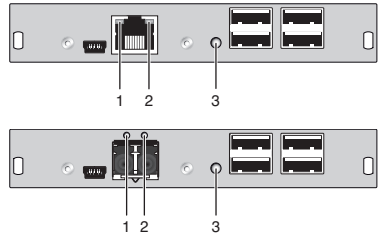
8.7 USB 2.0 Upgrade Module

CPU Unit



Rear View

CON Unit



Rear View

Diagnosis	Possible Reason	Measure
CPU Unit: All LEDs off	No connection to CPU	<ul style="list-style-type: none"> ➔ Check connection USB cable to CPU; select another USB port if necessary. ➔ Remove USB and power cable and restart CPU. Connect power cable first.
CON Unit: LED 3 red	Connection between CON Unit and CPU Unit	<ul style="list-style-type: none"> ➔ Check interconnect cable and connectors.
CON Unit: LED 3 flashing green/turquoise and USB 2.0 device without function	No USB 2.0 device	<ul style="list-style-type: none"> ➔ Connect USB 2.0 device.
	USB 2.0 device is not supported	<ul style="list-style-type: none"> ➔ Check installation at the CPU, also the necessary drivers. ➔ New connection of the USB 2.0 device. ➔ Contact dealer if necessary.

9 Technical Support

Prior to contacting support please ensure you have read this manual, and then installed and set-up your THOR-E Extender as recommended.

9.1 Support Checklist

To efficiently handle your request, please keep the following information available before you call:

- Company, name, phone number and email
- Type and serial number of the device (see bottom of device)
- Date and number of sales receipt, name of dealer if necessary
- Issue date of the existing manual
- Nature, circumstances and duration of the problem
- Involved components (such as graphic source/CPU, OS, graphic card, monitor, USB-HID/USB 2.0 devices, interconnect cable) including manufacturer and model number
- Results from any testing you have done

9.2 Shipping Checklist

1. To return your device, contact your dealer to obtain a RMA number (Return-Material-Authorization).
2. Package your devices carefully, preferably using the original box. Add all pieces which you received originally.
3. Note your RMA number visibly on your shipment.



Devices that are sent in without a RMA number cannot be accepted. The shipment will be sent back without being opened, postage unpaid.

10 Regulatory and Standards Compliance

10.1 CE Declaration Of Conformity

All the products presented in this manual comply with the provisions of the following European Directives:

2004/108/EG Council Directive on the approximation of the laws of the Member States relating to electromagnetic compatibility



CE Marking 2009

The products comply with the following harmonized standards for Information Technology Equipment:

- EN 55022:2006 + A1:2007 (Class A)
- EN 55024:1998 + A1:2001 + A2:2003

This declaration certifies the conformity to the specified directives but contains no assurance of properties. The safety instructions and installation guidelines noted in this manual shall be considered in detail. Compliance with the specifications for cable lengths and types is mandatory.



Use in a Domestic Environment

This is a Class A product. In a domestic environment, this product may cause radio interference in which case the user may be required to take adequate measures.

10.2 North American Regulatory Compliance

This equipment has been found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may

cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Shielded cables must be used with this equipment to maintain compliance with radio frequency energy emission regulations and ensure a suitably high level of immunity to electromagnetic disturbances.

All power supplies are certified to the relevant major international safety standards.

10.3 WEEE

The manufacturer complies with the EC Directive 2002/96/EG on the prevention of waste electrical and electronic equipment (WEEE).

The device labels carry a respective marking.

10.4 RoHS

This device complies with the EC Directive 2002/95/EG on the Restriction of the use of certain Hazardous Substances in electrical and electronic equipment (RoHS).

The device labels carry a respective marking.

11 Glossary

The following terms are commonly used in this guide or in video and KVM technology:

Term	Explanation
AES/EBU	Digital audio standard that is officially known as AES3 and that is used for carrying digital audio signals between devices.
Cat X	Any Cat 5e (Cat 6, Cat 7) cable
CGA	The Color Graphics Adapter (CGA) is an old analog graphic standard with up to 16 displayable colors and a maximum resolution of 640x400 pixels.
Component Video	The Component Video (YPbPr) is a high-quality video standard that consists of three independently and separately transmittable video signals, the luminance signal and two color difference signals.
Composite Video	The Composite Video is also called FBAS and it is part of the PAL TV standard.
CON Unit	Component of a THOR-E Extender or Media Extender to connect to the console (monitor(s), keyboard and mouse; optionally also with USB 2.0 devices)
CPU Unit	Component of a THOR-E Extender or Media Extender to connect to a source (computer, CPU)
DDC	The Display Data Channel (DDC) is a serial communication interface between monitor and source (computer, CPU). It allows a data exchange via monitor cable and an automatic installation and configuration of a monitor driver by the operating system.
Dual Access	A system to operate a source (computer, CPU) from two consoles
Dual-Head	A system with two video connections
Dual-Link	A DVI-D interface for resolutions up to 2560x2048 by signal transmission of up to 330 MPixel/s (24-bit)
DVI	Digital video standard, introduced by the Digital Display Working Group (http://www.ddwg.org). Single Link and Dual Link standard are distinguished. The signals have TMDS level.

Term	Explanation
DVI-I	A combined signal (digital and analog) that allows running a VGA monitor at a DVI-I port – in contrast to DVI-D (see DVI).
Fiber	Single-mode or multi-mode fiber cables
EGA	The Enhanced Graphics Adapter (EGA) is an old analog graphic standard, introduced by IBM in 1984. A D-Sub 9 connector is used for connection.
FBAS	The analog color video baseband signal (FBAS) is also called Composite Video and it is part of the PAL TV standard.
Console	Keyboard, mouse and monitor
KVM	Keyboard, video and mouse
Mini-XLR	Industrial standard for electrical plug connections (3 pole) for the transmission of digital audio and control signals
Multi-mode	62.5 μ multi-mode fiber cable or 50 μ multi-mode fiber cable
OSD	The On-Screen-Display is used to display information or to operate a device.
Quad-Head	A system with four video connections
RCA (Cinch)	A not standardized plug connection for transmission of electrical audio and video signals, especially with coaxial cables
SFP	SFPs (Small Form Factor Pluggable) are pluggable interface modules for Gigabit connections. SFP modules are available for Cat X and fiber interconnect cables.
S/PDIF	A digital audio interconnect that is used in consumer audio equipment over relatively short distances.
Single-Head	A system with one video connection
Single Link	A DVI-D interface for resolutions up to 1920x1200 by signal transmission of up to 165 MPixel/s (24-bit). Alternative frequencies are Full HD (1080p), 2K HD (2048x1080) and 2048x1152.
Single-mode	9 μ single-mode fiber cable
S-Video (Y/C)	The S-Video (Y/C) is a video format transmitting luminance and chrominance signals separately. Thereby it has a higher quality standard than FBAS.

Term	Explanation
TOSLINK	Standardized fiber connection system for digital transmission of audio signals (F05 plug connection)
Triple-Head	A system with three video connections
USB-HID	USB-HID devices (Human Interface Device) allow for data input. There is no need for a special driver during installation; "New USB-HID device found" is reported. Typical HID devices include keyboards, mice, graphics tablets and touch screens. Storage, video and audio devices are not HID.
VGA	Video Graphics Array (VGA) is a computer graphics standard with a typical resolution of 640x480 pixels and up to 262,144 colors. It can be seen as a follower of the graphics standards MDA, CGA and EGA.