

K2 Solo Media Server Accessories Installation Instructions

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Grass Valley Product Support

To get technical assistance, check on the status of a question, or to report a new issues, contact Grass Valley Product Support via e-mail, the Web, or by phone or fax.

Web Technical Support

To access support information on the Web, visit the product support Web page on the Grass Valley Web site. You can download software or find solutions to problems.

World Wide Web:<http://www.grassvalley.com/support/>

Technical Support E-mail Address:gvgtechsupport@grassvalley.com

Telephone Support

Use the following information to contact Product Support by phone.

International Support Centers

Our international support centers are available 24 hours a day, 7 days a week.

Support Center	Toll free	In country
France	+800 80 80 20 20	+33 1 48 25 20 20
United States	+1 800 547 8949	+1 530 478 4148

Authorized Local Support Representative

A local support representative may be available in your country. To locate a support center during normal local business hours, refer to the following list. This list is regularly updated on the website for Grass Valley Product Support


(<http://www.grassvalley.com/support/contact/phone/>)

After-hours local phone support is also available for warranty and contract customers.

Region	County	Telephone
Asia	China	+86 10 5883 7575
	Hong Kong, Taiwan, Korea, Macau	+852 2531 3058
	Japan	+81 3 6848 5561
	Southeast Asia - Malaysia	+603 7492 3303
	Southeast Asia - Singapore	+65 6379 1313
	India	+91 22 676 10300

Region	County	Telephone
Pacific	Australia	1 300 721 495
	New Zealand	0800 846 676
	For callers outside Australia or New Zealand	+61 3 8540 3650
Central America, South America	All	+55 11 5509 3440
North America	North America, Mexico, Caribbean	+1 800 547 8949; +1 530 478 4148
Europe	UK, Ireland, Israel	+44 118 923 0499
	Benelux – Netherlands	+31 (0) 35 62 38 421
	Benelux – Belgium	+32 (0) 2 334 90 30
	France	+800 80 80 20 20; +33 1 48 25 20 20
	Germany, Austria, Eastern Europe	+49 6150 104 444
	Belarus, Russia, Tadjikistan, Ukraine, Uzbekistan	+7 095 258 09 20; +33 (0) 2 334 90 30
	Nordics (Norway, Sweden, Finland, Denmark, Iceland)	+45 40 47 22 37; +32 2 333 00 02
	Southern Europe – Italy	Rome: +39 06 87 20 35 28 ; +39 06 8720 35 42. Milan: +39 02 48 41 46 58
	Southern Europe – Spain	+34 91 512 03 50
	Switzerland	+41 56 299 36 32
Middle East, Near East, Africa	Middle East	+971 4 299 64 40
	Near East and Africa	+800 80 80 20 20; +33 1 48 25 20 20


Waste Electrical and Electronic Equipment Directive


 **END-OF-LIFE PRODUCT RECYCLING NOTICE**

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.

 For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949 or 530-478-4148, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: www.thomsongrassvalley.com/environment



About this document

Use these instructions to install or otherwise prepare accessories for your K2 Solo Media Server. Refer to the section in this document that applies to the accessory kit that you received.

Safety Summaries



WARNING: *In order to avoid personal injury and prevent damage to this product and its peripheral products, be sure to review all safety and ESD precautions listed in the K2 Solo Media Server Service Manual.*

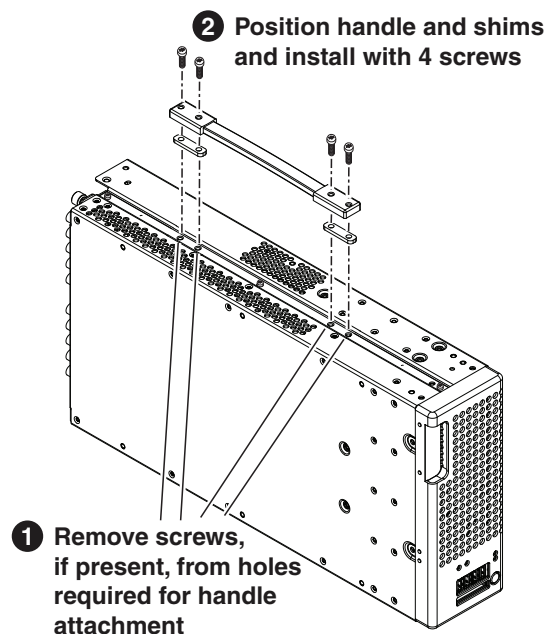
Installing the Handipak handle

This section provides instructions for the following field kit.

Upgrade Nomenclature	Description
K2-SOLO-HANDIPAK	Handle and feet/protector kit. Includes the following: 1) Handle 2) Handle shims 4) Feet 8) Screws

Tools and materials needed:

- Torx tool with T15 magnetic tip
1. Power off the K2 Solo Media Server.
 2. Install as shown.



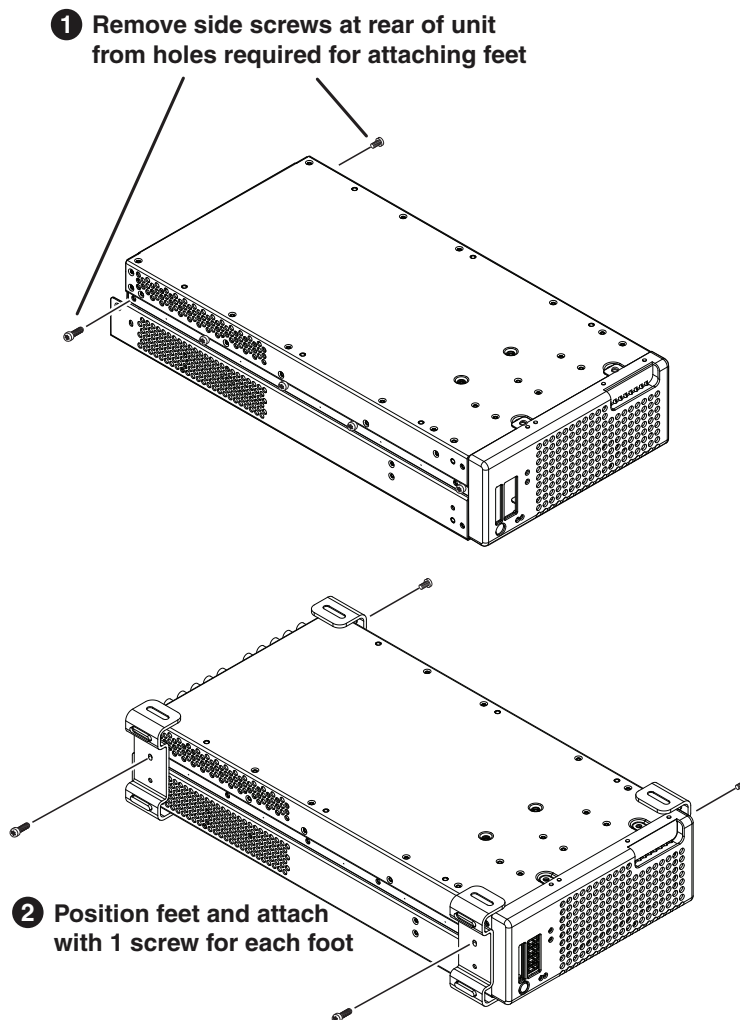
Installing the Handipak feet

This section provides instructions for the following field kit.

Upgrade Nomenclature	Description
K2-SOLO-HANDIPAK	Handle and feet/protector kit

Tools and materials needed:

- Torx tool with T15 magnetic tip
1. Power off the K2 Solo Media Server.
 2. Install as shown.



Rack mounting

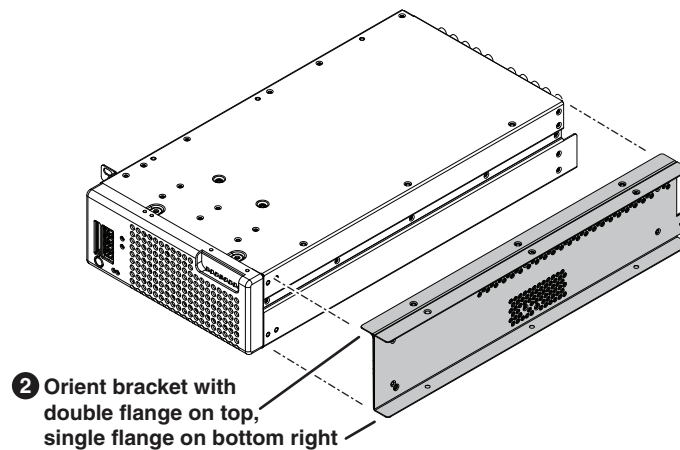
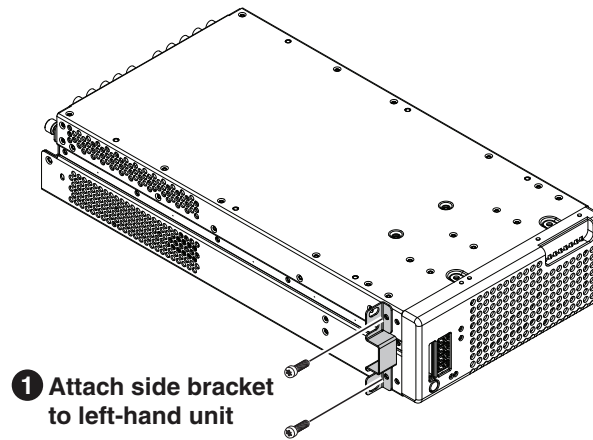
This section provides instructions for the following field kit.

Upgrade Nomenclature	Description
K2-SOLO-RACK	Dual Rack Adapter for side by side mounting in standard equipment rack

Tools and materials needed:

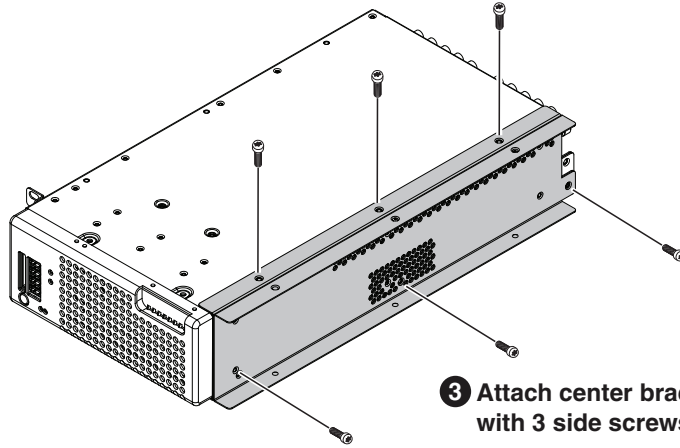
- Torx tool with T15 magnetic tip

1. Couple two K2 Solo Media Servers or one K2 Solo Media Server and one blank rack adapter as shown.

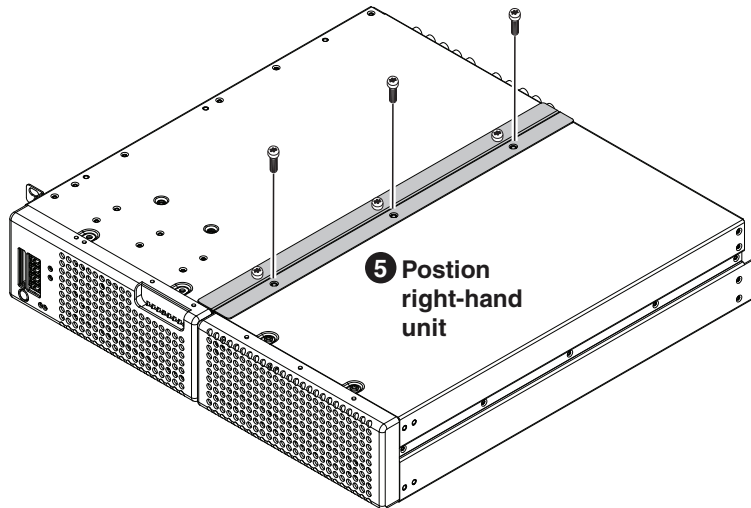


Rack mount kit assembly continued

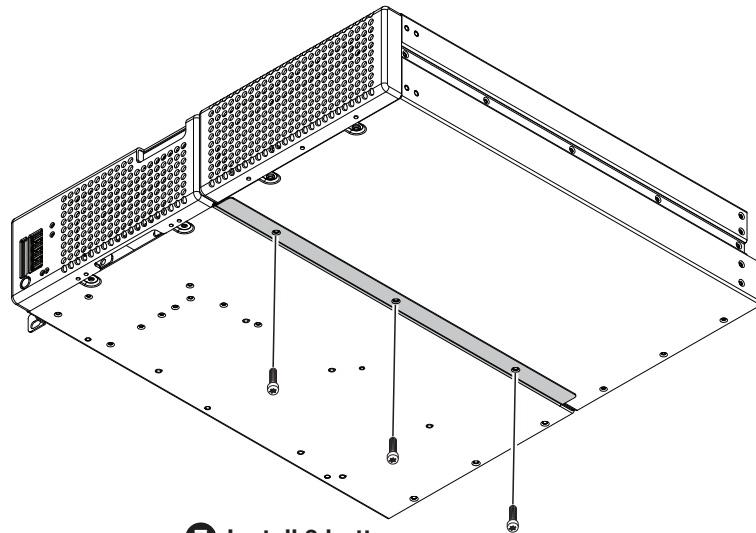
4 Install 3 top screws



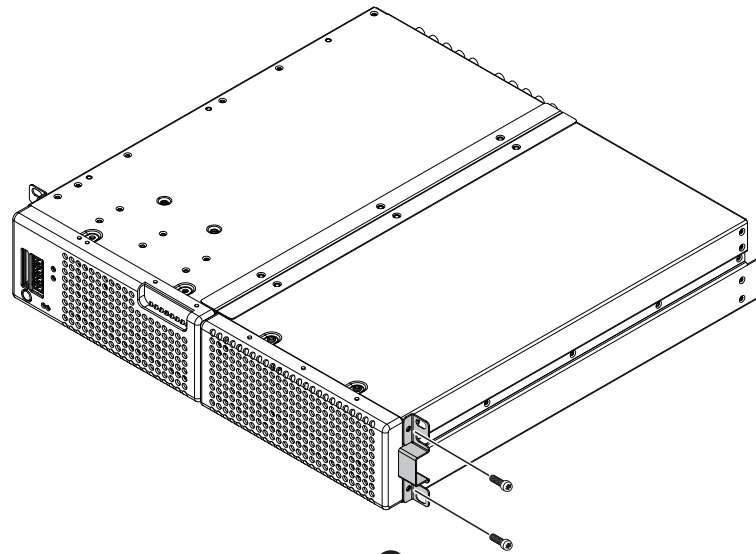
6 Install 3 top screws



Rack mount kit assembly continued

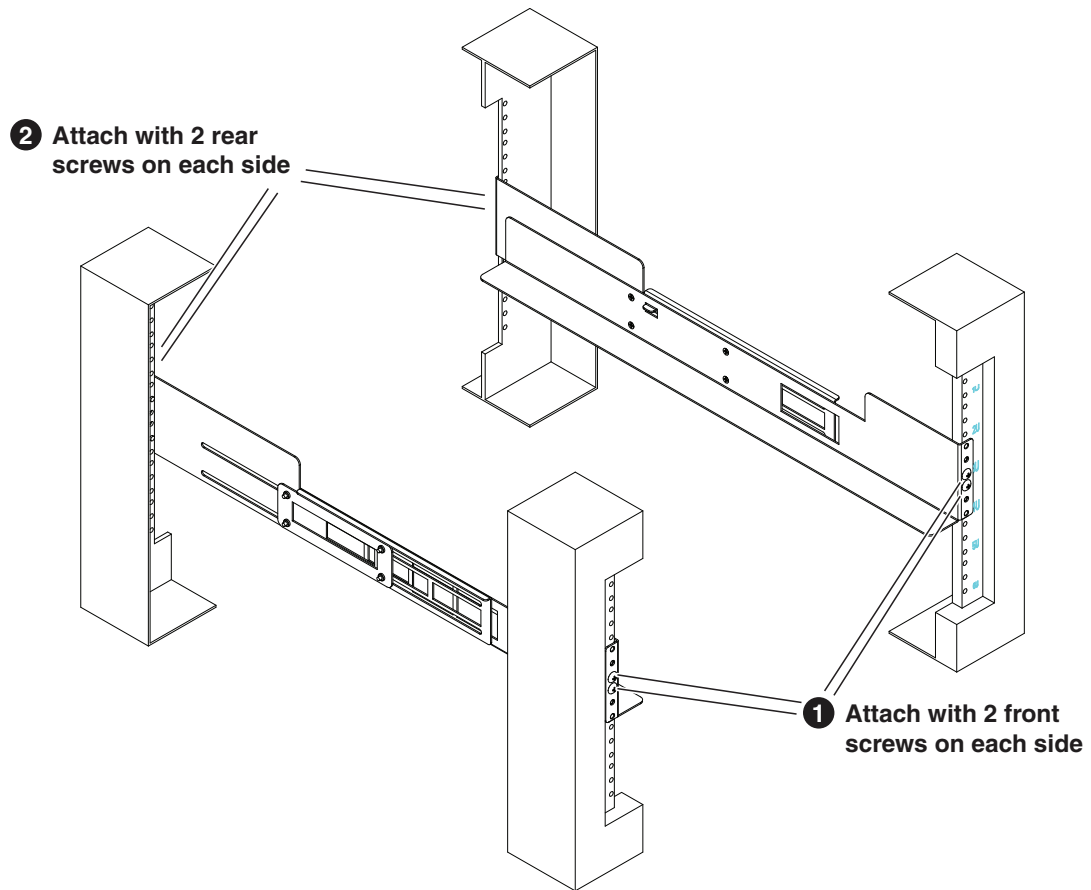


7 Install 3 bottom screws



8 Attach side bracket to right-hand unit

2. Install rack rails in rack as shown.



3. Mount the coupled units as shown.

