



# Maestro

MULTI-FORMAT MASTER CONTROL

## Release Notes Addendum

Software Version 2.0

# Contacting Grass Valley

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## Grass Valley Web Site

The [www.grassvalley.com](http://www.grassvalley.com) web site offers the following:

**Online User Documentation** — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

**FAQ Database** — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

**Software Downloads** — Download software updates, drivers, and patches.



## END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.



For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949 or 530-478-4148, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: [www.thomsongrassvalley.com/environment](http://www.thomsongrassvalley.com/environment)



# Maestro Release Notes Addendum

This document provides information about issues corrected in the current and recent versions of Maestro software. In addition, issues known to exist in the current version are documented.

**WARNING** Several of the free-standing power supplies provided with Maestro hardware control panels have provided unsatisfactory performance and have failed in the field. The failed supplies are marked as Cinpro model # SPU 130-111. Customers with these power supplies should contact Grass Valley Technical Support for power supply replacement information. Reference: CR 77986.

## Problems Corrected

CR	Correction	Area
106601	Corrected an issue where the Fade and silence buttons would not mute audio after a DVE effect.	
106627	Corrected an issue that if two panel servers share access to the same Maestro channel, the active panel will slowly loose status when a panel server is powered down.	
81000	Audio monitor level control clicks when adjusting gain down.	Audio monitor

## Known Problems/Limitations

**Note** All Maestro processors connected to the same Maestro deployment PC and comprising a single system (all processors interconnected via the same facility and control LANs) must have the same software version and configuration deployed to them. Having different software versions/configurations deployed within a single system is not supported and may result in communication incompatibilities and system failure.

As with any software package, some problems and/or limitations remain. Many of these are known and are detailed below. Please note that the following description of these issues is not an agreement to correct or modify them.

CR	Problem/Limitation	Area
--	<p>Modification of certain configuration tables requires an "NVRAM Clear" command to be sent to the Processor after downloading the modified configuration file to that Processor.</p> <p><b>The Clear NVRam command will interrupt the audio and video signals passing through the system.</b></p> <p>This requirement applies to the following tables:</p> <ul style="list-style-type: none"> <li>• RCS Configuration Server table</li> <li>• Level table</li> <li>• Audio Output table</li> <li>• Audio Input table</li> <li>• Input table</li> <li>• Interconnection table</li> <li>• Background Buttons</li> <li>• Key Fill Association table</li> <li>• Wipe Transitions table (only if a wipe is active)</li> <li>• DVE Configuration table (only if a DVE effect is active)</li> <li>• Channel Setup table</li> </ul> <p>To minimize the impact of this requirement, the following rules are suggested:</p> <ol style="list-style-type: none"> <li>1. Before downloading a modified Wipe Transitions or DVE Configuration table, make sure that no wipe or DVE effects are active (i.e., selected on the control panel).</li> <li>2. After modifying any of the other tables listed above: <ol style="list-style-type: none"> <li>a) bypass the Maestro System;</li> <li>b) use the "Udate" command instead of the "Update and Apply" command in the Deployment application, software section;</li> <li>c) select the channel or channels you when apply changes to, apply pending;</li> <li>d) select he "Clear NVRam" button;</li> <li>e) wait for the control panel to become active;</li> <li>f) verify that the output signals are correct;</li> <li>g) remove bypass.</li> </ol> </li> </ol> <p>Following these two rules will avoid interruption of signals.</p>	Configuration
66442	In the Network Description table, LAN IP Address field, when selecting the field for editing there is padding at the end that should not be there. "Delete" must be selected twice to remove the last digit.	Configuration
78658	Sending 1:00:00 or 1:00:01 to the timer results in a display of 00:59:28 and 00:59:29 respectively. This is a Timecode drop frame issue.	Timer
81709	Maximum supported HD cable length from router outputs to Maestro inputs is 80 meters instead of the specified 100 meters.	Hardware Specifications
87767	Force pass-through stereo mode does not function as documented in the 1.3 Release Notes. Status to the operator panels is not always correct.	Configuration Documentation

CR	Problem/Limitation	Area
92379	When one of the audio mix overs is selected as the monitoring point in the audio control panel LCD screen, the breakaway status screen does not reflect any changes on the PGM, PST and AUX busses.	Hardware control panel and GUI
93331	The display of items in the Audio Control panel options screen may not be consistent when delegating to another channel and then returning to the original channel. For example, if the audio meter scale is changed from PPM to VU on "Channel 1" and then the panel is delegated to "Channel 2," when the panel is delegated back to "Channel 1" the meter display shows the PPM scale even though the option screen still shows that VU is selected. This may also occur on other options such as Phase Display On/Off.	Hardware control panel and GUI
98285	Not all columns in the Channel Setup table can be viewed in a single screen width. Clicking to the right of the horizontal scroll bar to move the screen one page may skip some columns so that not all columns are displayed. Use the horizontal scroll bar to scroll from left to right as needed to display and enter data in all columns.	Configuration Editor
98896	With the Content Download Status window open In the Deployment Center, the 'Close' button is not active even if focus is on that window if a right-click action on the FPGA version number is performed. The FPGA Version window must be closed in order for the "Close" button in the Content Download Status to become active	Deployment Center
100275	There is an offset error when configuring VBI Pass-through settings for the 575i50, 1080i50 and 1080i5994 standards. See the version 2.0 Release Notes (Part # )for workaround.	Configuration Editor

## Functions Not Presently Available

This table lists functions not otherwise described under "Known Problems/Limitations."

Area	Function
System	Bus tally not supported by Encore-controlled systems
System	Black hold not available
System	Master control log file not available
Video	Multiplicative keying not available (keys are additive only)
Video	HSL key adjustment not available
Audio	Source parameter memory will not retain modifications since source was selected if power is cycled
Control panel	VGA (Audio Control) display brightness memory not available

