

Release Notes

software release 1.0.1B

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8990ARC
ASPECT RATIO CONVERTER MODULE

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FAQ Database

Many solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

To access the FAQ database:

- 1. Select the Service/Support link on the Grass Valley Group home page.
- 2. Select the Online Support & FAQ link on the Service/Support page.
- **3.** Follow the directions provided to access the FAQ database and other online support services.

Software Downloads

Software updates, drivers and patches may be downloaded via the Download link on the Grass Valley Group home page:



1.0.1B

File Name: sw_8990arc_sw101b_fw1

8990ARC Release Notes

Introduction

This document provides information on the latest software release for the 8990ARC Aspect Ratio Converter Module. Read this document completely before attempting to download the latest software.

CAUTION These notes contain critical information concerning the download process. Do not update software without completely reading *Software Downloading* on page 3.

Pertinent reference documents are available on-line or hard copies can be ordered from Grass Valley Group. These documents detail:

- New software features and operation,
- Remote software download, and
- System requirements.

For more information, see *Reference Documents* at the end of these Notes.

Version 1.0.1B Software Release

Software release 1.0.1B makes operation corrections in the 8990ARC Settings page (refer to Figure 1). Setting selections for Vertical Ancillary Data Control (VANC) and Video Index Control were inverted producing the opposite of the setting selected. These selection functions have been corrected in this release.

Figure 1. 8990ARC Settings Page 8990ARC Settings Model: 8990ARC Description: SD Aspect Ratio Converter Frame Location: Studio 2, Slot: 7 Standard: 525 Selection Current Setting 16:9 16:9 Output Format: | 🛊 | Pillarbox Conversion Mode: Pillarbox Centered Pan: Centered Apply Selection Current Setting Video Index Control: Enable **\$**| Enable ✓ Enable Disable WSS Control: Enable Enable GPI Control: Enable ‡ Ì Enable VANC Data: Pass Pass Blanked Pass Active Lines Blanked: None **\$** None V Process BW: High **\$** High Apply

System Requirements

For remote control and monitoring capability, the 8900NET must be installed in a 8900TF. 8900TX frames must be upgraded to a TF version (with fans) to utilize the 8900NET module. For more information on 8900 frames and the 8900NET module refer to the following reference documents:

- 8900NET Network Interface Instruction Manual
- 8900TX and TF Frames Instruction Manual

Software Downloading

The following notes contain information critical to the successful completion of the download.

- Install the latest software available for the 8900NET module (Version 2.1 or later required) before performing a download the 8900 module. Check the 8900NET software download page for the latest version.
- Depending on the errors that occur during the download, download times can take 30 minutes or more.
- The HTML page does not update during the download and will give the user an error message. Ignore these error messages. The HTML page is not a reliable method of determining if a download is complete. Use a terminal interface to monitor the download process (see *Monitoring the Download Procedure*).
- As long as the Comm LED is flashing On and Off with a 50% duty cycle, the download process is in progress. During the download process, the Comm LED will turn off for as long as 20 seconds while it is reprogramming the Flash and rebooting. This will occur up to 4 times on some modules.

CAUTION Do not unplug the board during the download process. This will disable the module and it will have to be sent back to the factory for repair.

1. Return to the 8990ARC download software web page at this URL:

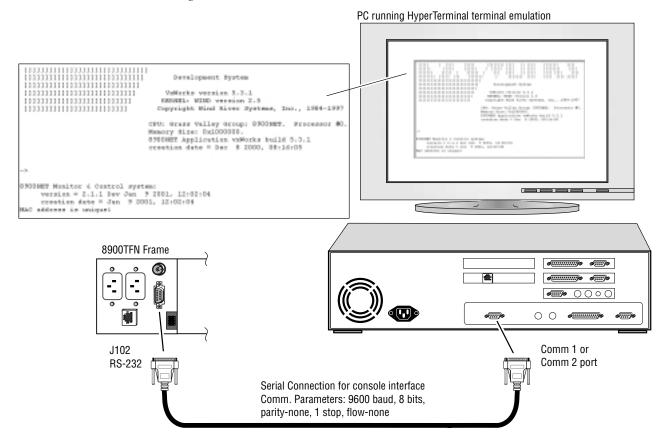
http://www.grassvalleygroup.com/downloads/modular/
8900Series/

- **2.** Select the link to the latest software download for the 8990ARC module.
- **3.** Download software as described in the 8900NET Instruction Manual.
- **4.** Verify the software update results by checking the Installed Software Version on the device's Status web page.

Monitoring the Download Procedure

To monitor the progress of the download, use the serial port connection (see Figure 2) with a computer running a terminal emulation application. This will provide an intensive view of the progress of the download.

Figure 2. Serial Port Console Connection



Reference Documents

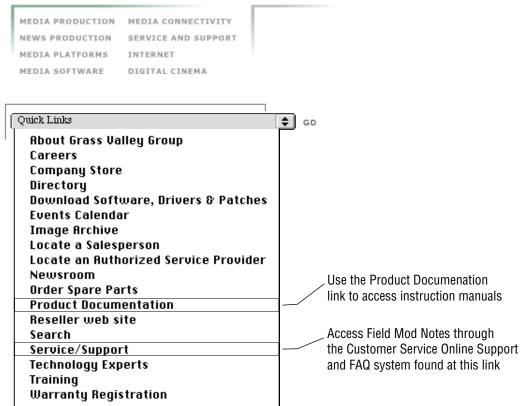
For on-line access to any of the reference documents referred to in this Release Note, return to the Grass Valley Group home page and select the Quick Links described below and shown in Figure 3.

- On-line access to instruction manuals in PDF format is available from the Product Documentation link. From this link, scroll to the Media Connectivity category and select 8900 Modular Products.
- For access to Field Modification Notes (FMNs), return to the Grass Valley Group home page and select Service/Support from the Quick Links.

From the Customer Service home page, select On-line Support and FAQs. Use the FAQ Search function to locate the FMN number or select Modular Components and Field Mod Notes/Service Bulletins for the entire list of FMNs.

All of the documents referred to may also be ordered in hard copy from any Grass Valley Group Sales or Customer Service source. Refer to *Contacting Grass Valley Group* at the front of this document.

Figure 3. Accessing Reference Documentation Through Quick Links





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