

Aurora Playout Version 6.3.3 Release Notes and Installation Instructions

These release notes contain the most recent information and supersede previous publications, as of March 7, 2008. Check the Grass Valley website at http://www.thomsongrassvalley.com/docs/ for the latest updated version.

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To get technical assistance, check on the status of a question, or to report new issue, contact Grass Valley Product Support via e-mail, the Web, or by phone or fax. Contact Grass Valley first regarding problems with third party software on Grass Valley products, such as the Microsoft[®] Windows[®] operating system, Windows Media[®] player, Internet Explorer[®] internet browser, SQL ServerTM and QuickTime.

Web Technical Support

To access support information on the Web, visit the product support Web page on the Grass Valley Web site. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

World Wide Web: http://www.thomsongrassvalley.com/support/ Technical Support E-mail Address: gvgtechsupport@thomson.net.

Phone Support

Use the following information to contact product support by phone during business hours. Afterhours phone support is available for warranty and contract customers.

International (France)	+800 80 80 20 20 +33 1 48 25 20 20	Italy	+39 02 24 13 16 01 +39 06 87 20 35 42
International (United States, Canada)	+1 800 547 8949 +1 530 478 4148	Belarus, Russia, Tadzikistan, Ukraine, Uzbekistan	+7 095 258 09 20 +33 (0) 2 334 90 30
Hong Kong, Taiwan, Korea, Macau	+852 2531 3058	Indian Subcontinent	+91 11 515 282 502 +91 11 515 282 504
Australia, New Zealand	+61 1300 721 495	Germany, Austria, Eastern Europe	+49 6150 104 444
Central, South America	+55 11 5509 3440	Near East, Africa	+33 1 48 25 20 20
China	+861 066 0159 450	Netherlands	+31 (0) 35 62 38 421
Belgium	+32 (0) 2 334 90 30	Northern Europe	+45 45 96 88 70
Japan	+81 3 5484 6868	Singapore	+65 6379 1313
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Middle East	+971 4 299 64 40	UK, Ireland, Israel	+44 118 923 0499



Authorized Support Representative

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About Aurora Playout 6.3.3

The Aurora Playout 6.3.3 patch release contains minor bug fixes. More significant features will be added in the next software release.

As a "patch" release, this constitutes the revision of release notes only and not the whole customer documentation set. Therefore, information in these release notes supersedes information in any of the other Aurora Playout documentation.

The latest Grass Valley documentation can be found online at:

http://www.thomsongrassvalley.com/docs/

What's new by version

Aurora Playout 6.3.3 does not contain new software features. However, this patch release does still include all features and performance improvements introduced in past releases. Those features are described as follows:

Version 6.3

- **Temporary 30-day Demo License** Aurora Playout provides a 30-day demo license for a smooth transition in your broadcast operation.
- Support for Profile XP Media Platform Aurora Playout is qualified for use with Profile XP Media Platform, in addition to the existing support for K2 platform and M-Series iVDR.
- **Placeholder Quick Search** You can get to a specific placeholder by entering first few characters from the name of the placeholder. This feature is supported in Clip Browser of the Aurora Playout application, Assignment List Manager, Assignment List Plug-in and Housekeeper.
- **Turn Off MOS Status Update** An option to turn off MOS status update, in order to avoid status reporting conflicts to NCS from primary and backup systems. When you have both systems running, it is advisable to uncheck the box for Update MOS status on the backup system.
- **Increase of Channeless Connection Limit** The increase applies to K2 version 3.2 only. With the new limit, up to eight channeless connections to a single K2 client (such as from the Housekeeper application) can run simultaneously.
- **GPI Output Trigger by End Blip** GPI output can be triggered automatically by the channel End Blips. For chained clips, the GPI trigger applies only to the last clip in the chain.
- Editorial Duration Priority Once the editorial duration is set for a placeholder, it will not be automatically changed to media duration as part of the send for playback.

Version 6.1

• **Support for 720p** - Aurora Playout supports high definition (HD) format for 720 lines of progressive scan or better known as 720p.

Version 6.0b

• **Support for M-Series iVDR** - Aurora Playout is qualified for use with M-Series iVDR, in addition to the existing support for K2 platform.

Version 6.0

- Archive Play Deck Control Archive Play can be configured to remotely start and stop recording to a deck through RS-422 control.
- Automatically Exit Archive Play When Archive Play finishes, the application automatically returns to normal playback mode.
- **Disable GPI Input in Archive Play** An option has been added to disable GPI inputs while in Archive Play mode.
- Ethernet Channel Control As an alternative to RS-422 control, playback channels can be configured to connect via Ethernet.
- **Rundown Calendar (ENPS only)** When connected to ENPS, a rundown calendar allows filtering the rundown list by a specific date.
- **Run Time Counter** For logging purposes, a Run Time counter can be started to record a Hit Time for each story. In Archive Play mode, this counter also displays the Total Run Time for the opened rundown(s).
- **Distinct Play/Stop GPI Triggers** Play and Stop GPI commands can be assigned to separate triggers, rather than having a combined Play/Stop toggle.
- **Connection Status Lights** Status indicator lights have been added to allow a quick visual verification that components are connected.
- **Prevent Pause after Play** A configurable option allows you to prevent an accidental Stop command within a few seconds of hitting Play.
- Flashing Sync Indicator The Sync button now flashes when sync has been broken between Playout and the Newsroom Computer System.
- **Configuration Summary Pages** For GPI, Channel, and Function Key configuration, a Summary page allows you to see all settings in one table.
- **Improved Buddy Server Support** When connected to an ENPS buddy server, the application will automatically switch back to the primary ENPS server when it becomes available.
- **16:9 Thumbnails** An option allows the use of either 4:3 or 16:9 aspect ratio for thumbnails.
- Automatic Server Reconnect After a media server is temporarily offline (such as during a reboot), SDB Server and Housekeeper will reconnect to it once it's available, without user intervention.
- Housekeeper Direct Delete In Housekeeper, you can optionally delete clips and placeholders directly, bypassing the Recycle Bin.
- Assignment List Rundown View In the Assignment List Plug-in, a tree view allows the sorting of items by rundown.
- Break Indicator A special "Break" placeholder can be inserted into a rundown

so that breaks are visible in the Playout playlist.

• **Channel-specific X-keys** - When using the X-keys Jog/Shuttle controller, the ability to assign channel-specific commands has been added.

Fixes included in version 6.3.3

- (87130) In channel configuration, RS-422 control type could not be set for both main and backup ports.
- (88687) SDB Server could lock up during clip Auto Transfer from Ingest Server to the Playout Server.
- (88748) The story type (for example, SOT or VO) is now appended to the name of the MOS object in ENPS. To use this functionality, make sure that ENPS has the 'MOS Obj Slug' or 'MOS Abstracts' column displayed.
- A compatibility problem with the latest version of the X-keys Jog & Shuttle Pro controller was corrected.

Software Version compatibility

Aurora Playout 6.3.3 was qualified using the following software versions:

- K2 system 3.2.58.832
- M-Series iVDR 2.0.13.567
- Profile XP System 5.4.9.1288
- Aurora Edit 6.3.3
- Aurora Ingest 6.3.3
- ENPS 5.00.0088
- iNEWS Client 2.6.2.16 with iNEWS Server 2.6.2.4 and MOS Gateway 2.6.3.1
- Octopus 5.2.0.6871
- Microsoft Windows XP, Service Pack 2

Installing Aurora Playout

The various Aurora Playout components reside on multiple computers. The following table indicates where each component is typically installed:

Component	Machine where you install it
Aurora Playout application	Aurora Playout computer
	NOTE: It is recommended that Aurora Playout is run at a display resolution of 1280 x 1024.
Thumbnail Server	Separate PC for the Server Components.
	NOTE: You do not need to install Thumbnail Server if you are using M-Series iVDR or K2 as your Media Server.
Aurora Playout Server Components: XMOS Server	Recommend installing on a separate computer, but may be installed on Aurora Playout computer.
SDB Server	NOTE: When the XMOS Server application is running on a Windows XP system, it is recommended that the "Windows Firewall" feature be turned off, as it can adversely affect the speed of MOS communication with the newsroom computer system.
Housekeeper	Aurora Playout computer or another PC on the same network.
Assignment List Manager (standalone version)	Non-NCS computers, usually used by Newsroom Producers.
Assignment List Plug-in	All NCS client computers. See Aurora Playout User Guide for installation instructions.
Hot Standby Database Server	Optional; install on a PC on the same network as the Aurora Playout computer.

Because you must configure some components with the locations of other components, you should plan your overall installation before you begin.

To install the Aurora Playout application and its components:

- 1. Insert the Aurora Playout CD into the CD-ROM drive.
- 2. Navigate to the CD and double-click **SetupAuroraPlayout.exe**.

3. Click Next until you reach the Select Components screen.



- 4. At the Select Components screen, check the boxes for the component(s) that you want to install.
- 5. Click Next to start the installation.
- 6. Click Finish at the Installation Complete screen.
- 7. Configure each component by following instructions in the Aurora Playout User Guide.

Using a Configuration File

If you want to install the Assignment List Plug-in on multiple computers with the same configuration, you can create a network installer:

- 1. Copy the Aurora Playout software installation file, **SetupAuroraPlayout.exe**, from the CD onto your network.
- 2. Using a text editor such as Notepad, create a file called **setup.ini** similar to this example:

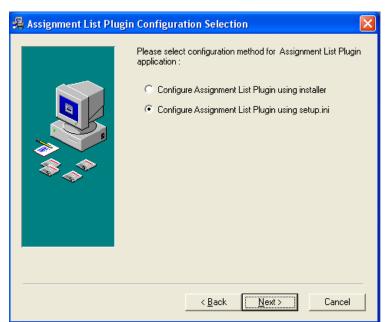
```
[AssignmentListPlugin]
DatabaseServer=SERVER1
BackupDatabaseServer=SERVER2
MosID=thom.wxyz.mos
ThumbnailPath=\\PLAYOUT1\thumbnails
VideoStandard=1
XMOSServer=SERVER1
RundownView=1
UnicodeDragDrop=1
```

Name	Description
DatabaseServer	The name of the server hosting the Aurora Playout database (primary SDB Server).
BackupDatabaseServer	The name of the server hosting the hot standby Aurora Playout database (backup SDB Server).
MOSID	Your MOS ID.
Thumbnail Path	The full path to the shared thumbnail directory on the computer where thumbnails are stored, in the format \\server\foldername ; e.g., if you have a shared folder named "thumbnails" on your playout system named "Playout1", the path would be \\Playout1\thumbnails . This path needs to match the path set in Aurora Edit— Tools Options Aurora Playout Thumbnails Path.
VideoStandard	Your video standard: 0 for PAL, 1 for NTSC - Drop Frame, or 2 for NTSC - Non-drop Frame.
XMOS Server	The name of the computer hosting the XMOS Server.
Rundown View	Determines whether to show the list of rundowns in the left pane of the Assignment List Plug-in: 0 for off, 1 for on.
UnicodeDragDrop	Your Newsroom Computer System: 0 for iNEWS or 1 for ENPS/Octopus.

3. Save the file in the directory with the **SetupAuroraPlayout.exe** file.

From each computer on which you are installing the plug-in:

- 1. Navigate to the network directory where you saved the installer and configuration file and double-click **SetupAuroraPlayout.exe**.
- 2. Click Next until you reach the Select Components screen.
- 3. At the Select Components screen, check the Assignment List Plugin checkbox and click Next.



4. Select Configure Assignment List Plugin using setup.ini and click Next.

5. Click **Finish** to complete the installation.

The installer uses the setup.ini file to configure the Assignment List Plug-in.

Using a Batch File

You can also create a batch file to automatically install the Assignment List Plug-in using the setup.ini file.

To create the batch file:

- 1. Create a text file named setupALP.bat.
- 2. In the file, put this text:

setupauroraplayout.exe /ALP

3. Save the file into the same directory as the Aurora Playout installer and your setup.ini file.

From each computer on which you are installing the plug-in:

• Double-click setupALP.bat.

The batch file runs and installs the plug-in.

Upgrade Instructions

When upgrading from one version of Aurora Playout to another, you should close the current Aurora Playout application.

It is not mandatory, but it is advisable that you uninstall Aurora Playout's components before installing the new version. Reboot your machine after the installation is complete.

Licensing Aurora Playout

Once you have installed Aurora Playout, you are provided with a 30-day demo license. You need to get a license number from Grass Valley in order to install the permanent license. Obtaining the software license number is important because you cannot launch channels or configure Aurora Playout after your 30-day demo license has expired.

When you install the Aurora Playout application, the SabreTooth License Manager is installed as well.

To get a license number, follow these steps:

- 1. Click on the Aurora License Manager icon on the desktop. The SabreTooth License Manager opens.
- 2. Click File and select Generate Unique ID.
- 3. Email this unique ID to auroralicense@thomson.net, and you will be provided with the SabreTooth license number.

Known issues

The following limitations are present in this Aurora Playout Software 6.3.3 release. If you wish to obtain more information about these limitations, please mention the reference numbers that follow the description of each limitation. These known issues will be resolved in the future.

Description Workaround	When multiple appended rundowns are loaded in Aurora Playout and the MOS Active property is turned off for one of the rundowns, NCS sync will be broken for the other open rundowns as well. (51615) To re-sync the active rundowns, close the inactive rundown and then click the Sync button.
Description	If Aurora Playout doesn't play all the way through your playlist when using the Archive Play feature, there may be a problem with the black clip that is used as filler between clips. (42885)
Workaround	
Description	When working with iNEWS rundowns, the Rundown Bar window in Aurora Playout will always display "NOT READY" in the Status column. (34585)
Workaround	This column is designed to work with the "MOS Ready to air" property that is available with ENPS rundowns. Since this feature is not applicable with iNEWS rundowns, you may wish to resize the Status column to its minimum size when connected to an iNEWS system.

Known issues

Description	When media is sent to a placeholder that is embedded in an iNEWS story, the Clip Duration column in the iNEWS client will not update. (44677)
Workaround	The duration will update if the media is first sent to the placeholder and then added to the iNEWS story.
Description	The connection between iNEWS rundowns is lost and then re-established (such as by rebooting the iNEWS server). (35882)
Workaround	Re-monitor your rundowns through iNEWS before they will be available in Aurora Playout's dropdown list.
Description	Trimming a clip in an Aurora Playout channel will not affect the duration that displays on a Newsroom Computer System, such as ENPS. (63446)
Workaround	None.
Description	In ENPS client, the Actual column couldn't be updated with the Editorial Duration set for the Aurora Playout placeholder. (44269)
Workaround	In the ENPS client, the script window for a story must be closed before the Actual column will be updated with the Editorial Duration set for the Aurora Playout placeholder.
Description	When connected to a Newsroom Computer System, channel assignment or status changes that were made through the Aurora Playout interface will be reset if the item's rundown position is changed on the NCS. (35932)
Workaround	This is by design. If you wish to keep manual channel assignments when reordering items, you can assign channels through the NCS, rather than through Aurora Playout.
Description	Status translation table in mosconfig.xml on the iNEWS MOS Gateway system did not operate correctly with Aurora Playout. (69097)
Workaround	iNEWS users may need to make the following changes to the status translation table in mosconfig.xml on the iNEWS MOS Gateway system in order to make statuses operate correctly with Aurora Playout: 1. Change <statuscued>CUED</statuscued> to <statuscued>STAND BY</statuscued> .
	2. Change <statusstopped>PLAYED</statusstopped> to <statusstopped>END</statusstopped> .
Description	Differences in MOS status reporting could lead to Octopus not operating correctly with Aurora Playout. (49674)
Workaround	Octopus users need to make these following changes to the Statuses tab within Admin MOS Devices of the Octopus application: 1. Change CUED status to STAND BY. 2. Change PLAYED status to END.

Description	With iNEWS, misconfigured settings can cause stories to drop to the bottom of the playlist when they are newly inserted, or when their channel assignment is changed. (75836)
Workaround	This problem can occur when the mosconfig.xml on the iNEWS gateway has "handlesRoItemLevel" set to "YES". Ensure that the line in the mosconfig.xml is set as follows: <handlesroitemlevelcommands>NO<handlesroitemlevelcommands></handlesroitemlevelcommands></handlesroitemlevelcommands>
Description	A K2 version 3.1, M-Series or Profile playout system supports a maximum of only four channeless AMP connections at one time (this is separate from the channeled connections that are used for playback). (68152)
Workaround	So, for example, only one SDB Server connection and three Housekeeper connections to a K2, M-Series or Profile can be configured at a time.
Description	Problems with updating the Ready status of clips. (68611)
Workaround	More than one Aurora Playout system should not be configured to connect to the same channel on a K2, M-Series or Profile, as this can cause problems with updating the Ready status of clips.
Description	When connected to an M-Series for playout, cueing a clip is slightly slower. (63922)
Workaround	This can be corrected by changing the following value in the Windows registry from 1 to 0: HKEY_LOCAL_MACHINE\SOFTWARE\Grass Valley\Aurora Playout\Aurora Playout\Odetics\WaitCueCompletePreRoll. Note that this value should not be changed to 0 on a connection to Profile or K2, only on a connection to M-Series iVDR.
Description	Uninstalling Thomson Event Viewer does not remove its shortcut icon from desktop and Start Program Menu. Thus, Aurora 6.1 folder is still in the Start Program Menu after installation of Aurora 6.3 application. (77446)
Workaround	No workaround is available at this time. However, selecting Aurora Playout either from Aurora 6.1 or Aurora 6.3 in the Start Program Menu will open the same latest version of the application.
Description	In Assignment List Plug-in, attempting to drag a clip will bring up the clip properties dialog box. (80524)
Workaround	By default, Assignment List Plug-in is disabled as a drag and drop target. To enable it, add "EnableDropTarget" to the following Windows registry; HKEY_LOCAL_MACHINE\SOFTWARE\Grass Valley\Aurora Playout\Assignment List Plugin and set the value to 1.

Known issues