



# Acappella

ROUTING SYSTEM

Release Notes Addendum  
Software Version 3.2.4

# Contacting Grass Valley

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## Grass Valley Web Site

The [www.grassvalley.com](http://www.grassvalley.com) web site offers the following:

**Online User Documentation** — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

**FAQ Database** — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

**Software Downloads** — Download software updates, drivers, and patches.



## END-OF-LIFE PRODUCT RECYCLING NOTICE

Grass Valley's innovation and excellence in product design also extends to the programs we've established to manage the recycling of our products. Grass Valley has developed a comprehensive end-of-life product take back program for recycle or disposal of end-of-life products. Our program meets the requirements of the European Union's WEEE Directive, the United States Environmental Protection Agency, and U.S. state and local agencies.

Grass Valley's end-of-life product take back program assures proper disposal by use of Best Available Technology. This program accepts any Grass Valley branded equipment. Upon request, a Certificate of Recycling or a Certificate of Destruction, depending on the ultimate disposition of the product, can be sent to the requester.

Grass Valley will be responsible for all costs associated with recycling and disposal, including freight. However, you are responsible for the removal of the equipment from your facility and packing the equipment to make it ready for pickup.



For further information on the Grass Valley product take back system please contact Grass Valley at + 800 80 80 20 20 or +33 1 48 25 20 20 from most other countries. In the U.S. and Canada please call 800-547-8949 or 530-478-4148, and ask to be connected to the EH&S Department. Additional information concerning the program can be found at: [www.thomsongrassvalley.com/environment](http://www.thomsongrassvalley.com/environment)



# Acappella Release Notes Addendum

## Software Issues Corrected in Release 3.2.4

Area	Problem	ID
Audio Dunking	Audio dunk interval time (16 to 18 frames) is too long. In Release 3.2.3 this interval has been reduced to 2 frames.	102315
Audio Dunking	Audio dunking is not fully disabled when Audio V-Fade is disabled on the web page.	101884
Flash Card	If an Acappella system has corrupted Flash a source can revert back to its previous selection after about a minute.	101348
Frame Sync	A Frame Sync Acappella frame occasionally powers-up with 1 line offset in 1080i/59.94 output video content with respect to raster.	101759
Frame Sync	Frame Sync Acappella output is affected by reference offset adjustment.	100919
System	(Enhancement) Frame serial numbers are now shown instead of product part numbers entries on the Acappella Matrix web pages.	110430
System	After Acappella frame reboot the video is not seen until the user presses the Source button again to re-instate the crosspoint switch.	102298
System	After reboot the crosspoint status is not retained.	106250

## Known Software Issues

Area	Problem	ID
System	Acappella matrix does not report NTSC Ten Field ID Presence consistently.	86301
System	The Enable Button turns off automatically after reboot.	104782
TCI Interface	Acappella status on the TCI interface for remote levels takes 1 to 2 seconds. Workaround: Use Ethernet interface.	68434
TCI Interface	Acappella TCI interface CPO command cannot remove a Protect set by an Acappella remote panel unless the TCI CPO command previously set or removed a protect on that destination. Work around: use Prelude software in Acappella remote panel with force unlock/unprotect enabled.	78337

