GV grass valley

Encore
CONTROL SYSTEM

Release Notes Addendum

SOFTWARE VERSION 1.6.1

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Grass Valley Web Site

The www.thomsongrassvalley.com web site offers the following:

Online User Documentation — Current versions of product catalogs, brochures, data sheets, ordering guides, planning guides, manuals, and release notes in .pdf format can be downloaded.

FAQ Database — Solutions to problems and troubleshooting efforts can be found by searching our Frequently Asked Questions (FAQ) database.

Software Downloads — Software updates, drivers, and patches can be downloaded.

Encore Release Notes Addendum

Known Product Issues

Table 1. Known Software Issues

Area	Problem	ID
Control Panel Server	Control panels will reset after an OUI edit change, even if no configuration changes were performed.	35005
Control Panel Server	If redundant Panel Servers are configured, do not use the **Template to Panel** or **Template to Panels** options as this will cause known redundancy synchronization issues as well as have a negative effect on panel grouping. For redundancy, the panel servers will not synchronize correctly if this option is used. For panel grouping, users may inadvertently remove a master panel of a panel group or create inappropriate panel group links.	36910
Control Panel Server	Applying the **Template to Panel** or **Template to Panels** option may inadvertently remove a control panel from a control panel group causing problems. This feature should not be used with Panel Grouping until this is resolved.	36911
OUI	When an error box pops up and closes before you can read it the error message is saved in a log accessed by clicking on the OUI title bar, and then clicking on **Title** in the OUI Station Status window.	29599
Router Control	Clicking on a source in the drop-down list will select the source above the mouse cursor. Unselecting alpha sort and re-selecting the source will rectify this.	30498
Router Control	The OUI application vanishes when displaying a source/destination list, if the list contains 2048 or more elements.	31449
Router Control Engine	Source Configure Type and Destination Configure Type settings use either General, System TieLine, or Local TieLine. The remaining types are used for backward compatibility with other products.	29977
Salvos	When installing Encore on a fresh flash, in order to make a salvo work you must reboot for the first salvo created. After that first reboot the system seems to work okay.	34014
System Controller	After loading a new Encore image, reboot the System Controller using either the Reset button or NetConfig to apply your changes. See version 1.5.1 of the *Encore Control System Release Notes* for details.	23939
Windows 2000 SP4	Conflict between Windows 2000 Service Pack 4 and Encore System Controller mapping during software upgrade. Use work-around procedure documented in the Release Notes.	37714

Issues Corrected in Release 1.6.1

Table 2. Software Issues Corrected in Release 1.6.1

Area	Problem	ID
Control Panel	Only configuration changes done through OUI trigger database synchronization, changes done through BPS panel will not trigger a database synchronization which causes redundancy failures.	34594
Control Panel	Redundancy design does not account for panel edits directly from a control panel [bps]	34898
Control Panel Server	All configuration tasks must be done on the Master Control Panel Server, Modifications done on the Mirror Control Panel Server will cause redundancy failures.	27227 29763
Control Panel Server	Not able to select a different Area for the Ethernet clients on the RCL Server.	34444
Control Panel Server	Do not use Direct Text Entry Mode to enter names in the RCL Server.	25951 26409 30456 30460
Encore Control Frame	Setting Encore port EN2 gateway address to the same value as EN1 corrupts the EEPROM on the System Controller module.	33464
NetCentral	Thermal Tab stays green even though the PS is unplugged, Power Supply fan status is independent of AC input to the power supply. As designed.	34666
NetConfig	NetConfig will not run on a newly installed Windows2000 PC, needs dll.	34331
Router Control Engine	Reboot of SCB with 7500WB causes momentary flash of destination video on all outputs.	25575
Router Control Engine	The short names (ID) for Sources and Destinations should not exceed 8 characters. As Designed	32942
Router Control Engine	Filing Mode won't change to Sharer on clean install.	34050
Router Control Engine	Encore crosspoint status loses sync with Venus via VM	34511
Router Control Engine	Concerto does not switch when mirror started with no sharer or no master present.	34735
Software Manager	We no longer use or support the Software Manager	30547
System Controller	System Controller reboot from web page does not always start up cleanly.	32211

Issues Corrected in Release 1.6.0

Table 3. Issues Corrected in Release 1.6.0

Area	Problem	ID
Concerto	The last (fourth) octet in the IP Address of the top (Enet1) Controller Module in the Concerto frame must be an even number. See version 1.5.1 of the *Encore Control System Release Notes* for details.	23513
Concerto	Intermittent video glitches on SD output can be resolved by connecting both Concerto reference signals to both Encore reference connections. See version 1.5.1 of the *Encore Control System Release Notes* for more information.	23709
Concerto & Control Panels	Specific procedures must be followed when updating Concerto and Control Panel boot code. See version 1.5.1 of the *Encore Control System Release Notes* for details.	24074
Control Panel Server	Control Panel Server database export fails intermittently. Export again if error message is displayed. See version 1.5.1 of the *Encore Control System Release Notes* for a recommended alternative procedure.	19698
Control Panel Server	Numerical values in the Configuration Attributes and Flags screen are always the minimum allowed for the attribute.	20938
Control Panel Server	Exclusion Sets are not configurable or viewable in the GUI.	20987
Control Panel Server	The RCL Server should truncate names more than 8 characters to 8 characters maximum.	32991
Display	You may experience unpredictable Encore OUI appearance and resulting usability issues if you adjust your display property color palette settings to less than 65,536 colors. The graphics card(s) in your Configuration PC and workstation(s) must also support these higher color palette settings.	19063

Table 3. Issues Corrected in Release 1.6.0 - (continued)

Area	Problem	ID
Encore Control Frame	SIO ISA Mezzanine Port 1 unavailable. Use Ports 2 - 4 (RS-232 or RS-422/485) or 5-8 (dedicated RS422/485)	23685
NetConfig	DHCP is not supported in this release. Please define IP Addresses instead. See the *User Manual* for directions on using the NetConfig application to define these IP Addresses.	19595
Router Control	Output Attributes for Analog Audio do not show Audio mode. In the Logical Matrix Screen click on **Output Attributes**. Click on **Dunk**. Click on **Modify** to save.	18799
Router Control Engine	The default Level names have trailing spaces (9 characters) and are not defined for Levels 17 thru 32.	31384
System Controller	When swapping Redundant System Controller status, it can take a moment to display correct crosspoint status. See version 1.5.1 of the *Encore Control System Release Notes* for details.	23583

Issues Corrected in Release 1.5.1

Table 4. Issues Corrected in Release 1.5.1

Area	Problem	ID
Control Panel Server	Global change of a keypad prefix or suffix set is not available within the system.	21562
Control Panel Server	Cannot delete selected keypad, prefix and suffix names. Modify the names and then delete.	21677
Control Panel Server	Keypad sets do not highlight correctly.	21680
Control Panel Server	Pressing the **Delete** button twice in succession (double-clicking) causes an error message to appear. Click **Yes**.	21723
Control Panel Server	When trying to delete a named keypad set, the cursor can be misleading. Click on the name to be deleted before the **Delete** button.	21724
Control Panel Server	Deleted name remains in keypad set.	21745
Router Control	Large salvos (128 elements) initiated from the Local Router Panel do not always complete.	21548
Windows2000	Cannot view files on the System Controller.	17302