

## Profile Tool Box Release Notes

Thank you for purchasing Profile Tool Box!

This Profile Tool Box CD-ROM includes versions of Profile Tool Box for use with various versions of Profile System Software. Please read the *Profile Tool Box User Guide* for instructions on how to use this software application. Be sure to consult the appropriate version of the Profile System Software Release Notes for the latest information about the System Software version, and about Profile Tool Box for that version.

**NOTE: Versions 4.X and 5.X of Profile Tool Box uses channels to assign resources. Refer to “Assigning channels (4.X, 5.X)” in the Profile Tool Box User Guide for instructions on how to assign channels.**

## Installing Profile Tool Box

Please follow these instructions to install Profile Tool Box.

1. If you are installing Profile Tool Box on a PC running Windows NT 4.0, you must first install the appropriate version of Profile System Software. Refer to the *Profile System Software Release Notes* for installation instructions.
2. Log out of the system to ensure that no applications are running.
3. On a Profile system, hold the Shift key down during start-up to prevent auto-logon as user *profile*.
4. Log in as *administrator*. The default *administrator* password on a Profile or Profile XP system is *triton*.
5. Shut down all Profile applications, such as VdrPanel, ProLink, ProNet, etc.
6. Insert the Profile Tool Box CD-ROM in the CD-ROM reader or connect to a network drive containing the downloaded software.
7. Locate the folder name that most closely matches the version of Profile System Software that you are using, such as 5.4.1. Run the *setup.exe* program in that folder. This installs the appropriate version of the Profile Tool Box applications for your version of Profile System Software.

**NOTE: Be sure to install the software in the default c:\profile directory. Specifying another location may result in incorrect operation of the software.**

8. When the installation process is complete, choose **Yes** when prompted to restart the system.

Your Profile Tool Box is installed and ready to use.



## Grass Valley Product Support

To get technical assistance, check on the status of problems, or report new problems, contact Grass Valley Product Support via e-mail, the Web, or by phone or fax.

### Web Technical Support

To access support information on the Web, visit the product support Web page on the Grass Valley Web site. You can download software or find solutions to problems by searching our Frequently Asked Questions (FAQ) database.

**World Wide Web:** <http://www.thomsongrassvalley.com/support/>

**Technical Support E-mail Address:** [gvgtechsupport@thomson.net](mailto:gvgtechsupport@thomson.net).

### Phone Support

Use the following information to contact product support by phone during business hours. Afterhours phone support is available for warranty and contract customers.

United States	(800) 547-8949 (Toll Free)	France	+33 (1) 34 20 77 77
Latin America	(800) 547-8949 (Toll Free)	Germany	+49 6155 870 606
Eastern Europe	+49 6155 870 606	Greece	+33 (1) 34 20 77 77
Southern Europe	+33 (1) 34 20 77 77	Hong Kong	+852 2531 3058
Middle East	+33 (1) 34 20 77 77	Italy	+39 06 8720351
Australia	+61 3 9721 3737	Netherlands	+31 35 6238421
Belgium	+32 2 3349031	Poland	+49 6155 870 606
Brazil	+55 11 5509 3440	Russia	+49 6155 870 606
Canada	(800) 547-8949 (Toll Free)	Singapore	+656379 1390
China	+86 106615 9450	Spain	+ 34 91 512 03 50
Denmark	+45 45968800	Sweden	+46 87680705
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### Authorized Support Representative

A local authorized support representative may be available in your country. To locate the support representative for your country, visit the product support Web page on the Grass Valley Web site.

### Profile Users Group

You can connect with other Profile XP Media Platform users to ask questions or share advice, tips, and hints. Send e-mail to [profile-users@thomson.net](mailto:profile-users@thomson.net) to join the community and benefit from the experience of others.